

1. Shelter Planning Task Force June 24 Agenda

Documents: [SHELTER PLANNING TASK FORCE JUNE 24 AGENDA.PDF](#)

2. SSD Dashboard

Documents: [SSD DASHBOARD .PDF](#)

3. Summary ME Plan Homelessness

Documents: [SUMMARY ME PLAN HOMELESSNESS.PDF](#)

4. UPDATED 7-Point Plan

Documents: [UPDATED 7-POINT PLAN.PDF](#)

5. 7-Point Plan Dashboard

Documents: [7-POINT PLAN DASHBOARD \(2015.05\)_1.PDF](#)



Shelter Planning Task Force

June 24, 2015

9 - 11 am

A G E N D A

1. Welcome and updates
2. MaineHousing/HUD/Statewide Homeless Council – Coordinated Entry process
3. ESAC – Housing first/supportive services
4. Revised work plan
5. Next steps
 - a. Next meeting: Weds 7/8, 9-11, rm 24 City Hall
 - b. Topic: Available sources of funding for emergency shelter

CITY OF PORTLAND
HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION

MAY 2015 DASHBOARD

OXFORD STREET SHELTER

New Intakes (unduplicated)					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
150	774	144	759	↓	↓

Bed Nights					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
6,561	34,413	6,832	36,291	↓	↑

Housing Placements*					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
22	134	14	81	↑	↓

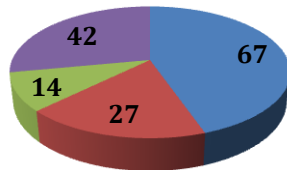
**Starting November, 2013, OSS shifted housing placement priorities to their long-term stayers. This was to make more quality placements, resulting in lower bed nights*

Veterans Served**					
May 2014	2014 YTD	May 2015	2015 YTD [†]	Desired Trend	YTD Trend
22	75	28	76	↑	↑

***Veteran status is based on self-reporting
† Unduplicated Veterans served*

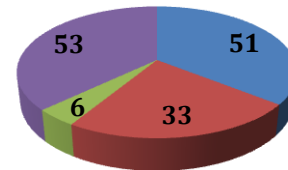
**Oxford Street Shelter
Intake Residency
May 2014**

■ Out of Town ■ Out of State ■ Out of Country ■ Portland



**Oxford Street Shelter
Intake Residency
May 2015**

■ Out of Town ■ Out of State ■ Out of Country ■ Portland



CITY OF PORTLAND
HEALTH & HUMAN SERVICES DEPARTMENT
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MAY 2015 DASHBOARD

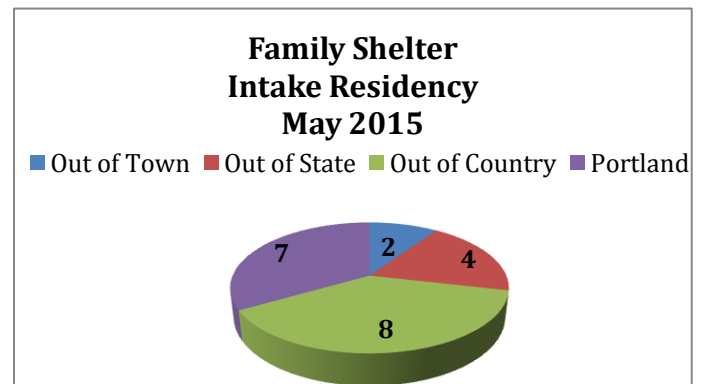
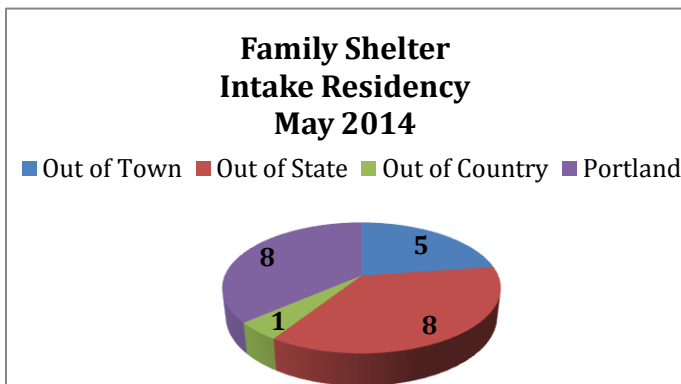
FAMILY SHELTER

New Intakes (unduplicated families)					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
22	104	21	84	↓	↓

Bed Nights					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
3,334	16,304	3,711	17,462	↓	↑

Housing Placements (families)					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
20	87	11	63	↑	↓

Veterans Served (families)					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
4	7	0	5	↑	↓



CITY OF PORTLAND
HEALTH & HUMAN SERVICES DEPARTMENT
SOCIAL SERVICES DIVISION

MAY 2015 DASHBOARD

GENERAL ASSISTANCE

New Intakes					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
70	303	95	375	↓	↑

Total Applications (unduplicated)					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
887	1,540	1062	1,581	↓	↑

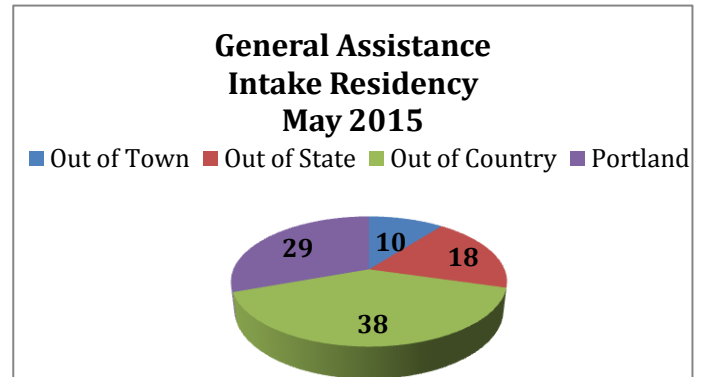
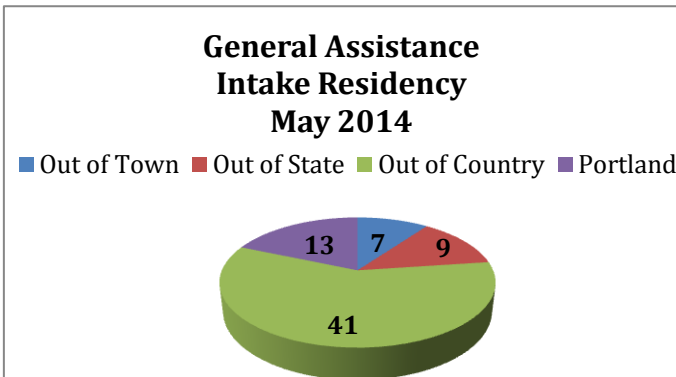
Total Applications Granted (unduplicated)					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
817	1,366	991	1,462	↓	↑

Total Applications Denied (unduplicated)					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
70	174	71	119	↓	↓

Billable Expenditures Granted					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
\$532,610	\$3,063,395	\$265,993	\$1,341,688	↓	↓

Non-Billable Expenditures Granted					
May 2014	2014 YTD	May 2015	2015 YTD	Desired Trend	YTD Trend
-	-	\$364,145	\$1,906,809	↓	↑

All clients were "billable" until June 17, 2014



Summary Version of Maine's Plan to End and Prevent Homelessness

The Plan very simply calls for everyone who is homeless to secure permanent housing with an adequate support network.

1. There are four specific goals: 1) That emergency shelters and outreach programs work together to quickly engage people and move them into housing, and provide them with support that follows them from emergency through to stability in the community. 2) That there is an adequate supply of appropriate housing and rental subsidies to allow stability. 3) That issues such as mental illness, substance abuse, and traumatic brain injury receive adequate support or treatment to allow stability. 4) That all other issues underlying homelessness, such as poverty, self-esteem, and skill development are addressed, and an adequate support system is in place to allow stability.

The Plan specifies how to accomplish each of these goals.

2. Each population will be met where they are at, and supported in ending their homelessness, prevented from recidivism, or prevented from becoming homeless in the first place.

Ways to solve 80% of homelessness for each population

Families → Provide rental subsidies. Poverty is the primary concern and rental subsidies level the playing field for housing stability. Affordable housing allows employment, stability, and a platform for any underlying issues to be resolved.

Key tools: Tenant based Housing Choice Vouchers (Section 8), General Assistance, STEP, funding for brief case management and system navigation.

Adult singles (Chronic) → Provide rental subsidies in permanent supportive housing. Mental illness and substance abuse are primary concerns, and rental subsidies with support in the housing are the antidotes.

Key tools: Rental subsidies – Project based Housing Choice Vouchers (Section 8), Shelter + Care, BRAP. Bricks and mortar – MaineHousing Supportive Housing Program, CoC New Project funding. Services – a continuum of mental health and substance abuse services including case management, VA Services, and HUD/VASH. Disability determination and representative payee services are important tools for success.

Adult singles (Circumstantial) → Provide basic affordable housing. Poverty is the primary concern and affordable housing allows employment, stability, and a platform for any underlying issues to be resolved.

Key tools: General Assistance, single room occupancies, day labor/employment support, funding for brief case management and system navigation.

Victims of domestic violence → Provide rental subsidies in supportive housing with transitional services. Services address safety planning and support for survivors (and their children) to create lives free from abuse in long-term stable housing. Services target the full range of barriers to safety and stability with programming to promote financial, legal, and personal empowerment. Rental subsidies and affordability allow the platform for success.

Key tools: State and DOJ funding for existing network of DV support services, project based and tenant based Housing Choice Vouchers (Section 8), STEP, MaineHousing Supportive Housing Program, CoC New Project funding.

Unaccompanied Youth → Provide reunification with family, and outreach support for success in the family and in the community. Services and outreach services stabilize youth outside and inside their families/natural support systems. Substance abuse, mental health issues and illness, family domestic violence (including physical and sexual abuse histories), and sexual identity are major support needs. Given adequate individual and family support, including mobile crisis services and family therapy, many youth can remain or be reunited with their families. Others, where appropriate, require independent living skills, and basic affordable housing as with adult singles (circumstantial), along with transitional support services.

Key tools: State and federally funded youth support services, outreach workers, family therapists.

**PUBLIC SAFETY, HEALTH & HUMAN SERVICES COMMITTEE
 7 POINT PLAN TO END HOMELESSNESS**

**UPDATE
 MARCH, 2015**

**GOAL #1
 CASE MANAGEMENT**

The Task Force recommends case management services be expanded to people who are homeless and those case management delivery systems follow client needs, rather than reimbursable service delivery models

Oxford Street Shelter

	Mar. 2014	Mar. 2015
Housing Placements	24	17
Individuals Served	595	628
Shelter Occupancy	152%	168%
Veterans Served	36 389 Bed Nights	38 505 Bed nights

Family Shelter

	Mar. 2014	Mar. 2015
Housing Placements	17 Families/ 67 Individuals	16 Families/ 61 Individuals
Individuals Served	52 Families/ 163 Individuals	46 Families/ 169 Individuals
Shelter Occupancy	173%	163%
Veterans Served	1 Family 3 Individuals	1 Family 3 Individuals

**Occupancy is over for both shelters due to overflow facilities being utilized.*

**GOAL #2
 RAPID REHOUSING**

The task force recommends a focus on providing appropriate permanent housing and support in the community for individuals, families and youth as quickly as possible.

305 Chronically Homeless Single Adults in need of Permanent Housing

- 8 Placed in to Permanent Housing

TBRA

- 21 Individuals Assisted
- \$23,389 spent

Home To Stay

- 35 Active Cases
- 11 Subsidies Provided

Program started March, 2014

**GOAL #3
 INCREASED OUTREACH**

Goal: Conducting assertive, community-based outreach

HOME Team

- 1069 Encounters
- 441 Transports
- 104 Individuals Served

GOAL #4 ZONING CONSTRAINTS

Goal: Explore Portland's zoning requirements so that all neighborhoods are equal candidates for emergency shelters, dispersed service locations or specialized care housing as a conditional use.

Study/Assessment of commercial corridors R-6 & R-7

*Planning & Urban Development Department
Ann Machado, Zoning Specialist*

**Zoning has been changed on Bishop Street to accommodate the Housing First Program*

GOAL #5 SPECIAL POPULATION HOUSING

Goal: Coordinate behavioral and primary care treatment for people in the shelter system. Increase housing opportunities for people who are homeless and are struggling with addiction. Increase employment opportunities for people who are homeless and are struggling with addiction and mental illness.

United Way Feasibility of Medical Respite Program

- Dan Coyne, United Way

	Mar. 2014	Mar. 2015
York County Shelter (YCS) Placements	2	1

GOAL #6 HOUSING FIRST PROGRAM

Goal: Reduce the number of long term/chronically homeless in Portland. Increase specific housing options to include transitional and permanent supportive housing models.

Update on \$50,000 RFP for Housing First Program

Avesta Housing Project

GOAL #7 SECTION 8 HOUSING VOUCHERS

Goal: Work in partnership with landlords to increase access to housing stock which will increase available rental opportunities for people who are homeless. Create/expand resources for landlords to work through issues with tenants.

Section 8 Housing Vouchers made available by:

- Portland (40- primarily CLIP vouchers)
- Westbrook (unspecified amount)
- South Portland (2)

**PUBLIC SAFETY, HEALTH & HUMAN SERVICES COMMITTEE
7 POINT PLAN TO END HOMELESSNESS**

**UPDATE
MAY, 2015**

**GOAL #1
CASE MANAGEMENT**

The Task Force recommends case management services be expanded to people who are homeless and those case management delivery systems follow client needs, rather than reimbursable service delivery models

Oxford Street Shelter

	May 2014	May 2015
Housing Placements	22	14
Individuals Served	538	540
Shelter Occupancy	150%	156%
Veterans Served	22 382 Bed Nights	28 332 Bed nights

Family Shelter

	May 2014	May 2015
Housing Placements	20 Families/ 76 Individuals	11 Families/ 37 Individuals
Individuals Served	56 Families/ 198 Individuals	52 Families/ 169 Individuals
Shelter Occupancy	211%	163%
Veterans Served	4 Families 12 Individuals	0 Families 0 Individuals

**Occupancy is over for both shelters due to overflow facilities being utilized.*

**Family Shelter capacity increased by 10 beds in November, 2014*

**GOAL #2
RAPID REHOUSING**

The task force recommends a focus on providing appropriate permanent housing and support in the community for individuals, families and youth as quickly as possible.

236 Chronically Homeless Single Adults in need of Permanent Housing

- 7 Placed in to Permanent Housing

TBRA

- 30 Individuals Assisted
- \$17,670 spent

Home To Stay

- 15 Active Cases
- 40 Subsidies Provided

Program started March, 2014

**GOAL #3
INCREASED OUTREACH**

Goal: Conducting assertive, community-based outreach

HOME Team

- 1070 Encounters
- 440 Transports
- 108 Individuals Served

GOAL #4 ZONING CONSTRAINTS

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United Way Feasibility of Medical Respite Program

- Dan Coyne, United Way

	May 2014	May 2015
York County Shelter (YCS) Placements	0	0

GOAL #6 HOUSING FIRST PROGRAM

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Update on \$50,000 RFP for Housing First Program

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