



Health & Human Services and Public Safety Committee

**Tuesday, September 10, 2019, 5:30 PM
Room 209**

Councilor Belinda Ray, District 1, Chair
Councilor Brian Batson, District 3
Councilor Pious Ali, At-Large

1. Announcements
2. Review and Approval of Minutes from July 30, 2019
 - a. Draft July 30, 2019 minutes
3. Homeless Services Center
 - a. Staff presentation
 - b. Committee questions and discussion
 - c. Next steps
4. Next Meeting: September 24, 2019

NOTE: Since there are no action items on the agenda, there will be no opportunity for public comment at this meeting. Please feel free to send comments to members of the committee on any issue at any time via email. Councilors email addresses are available on the city website: www.portlandmaine.gov

The meeting can be watched online via livestream: www.portlandmaine.gov/livestream

Keep up to date with the new shelter design and planning process at the City's website

www.portlandmaine.gov/shelterplanning



Health & Human Services and Public Safety Committee Minutes

Tuesday, July 30, 2019, 5:30pm, Council Chambers, City Hall

Committee Attendance:

Belinda Ray, Chair (District 1), Brian Batson (District 3), Pious Ali (At-Large)

Councilors in Attendance: Councilor Kim Cook (District 5) Spencer Thibodeaux (District 2), Jill Duson (At-Large)

City Staff: Heather Brown, Assistant City Manager; Kristen Dow, Director of Health and Human Services; Aaron Geyer, Director of Social Services; Sara Fleurant, Director of Oxford Street Shelter; Adam Harr, Executive Assistant.

Meeting called to order at 5:35 PM.

AGENDA ITEM 1 – Announcements

HHS & PS and EDC will meet together next week to discuss Marijuana policy in room 209 at 5:30 PM on Tuesday, August 8th, 2019.

AGENDA ITEM 2 – Approval of Minutes

- Councilor Batson moved to approve the minutes; Councilor Ali seconded and the minutes were approved as amended:
 - Page 4 Senator Chipman's Bill
 - City Manager or [MWDA]; correct the acronym as it should be the Maine Municipal Association (MMA) not the Maine Welfare Director's Association (MWDA).
- Change "Next Steps" to other considerations.

AGENDA ITEM 3 – Shelter Policy

Chair Ray explained she does not expect policy decisions to be made tonight and that there will likely be more questions at the end of the meeting. She asked that councilors please think of what policies they would like to change.

Staff Presentation

Sara Fleurant, Shelter Director

- Staff Response HHS & PS Committee Questions from June 25, 2019 Meeting:
<https://portlandme.civicclerk.com/Web/GenFile.aspx?ad=2848>

- o Since July of 2016, OSS has made 682 housing placements representing 171,089 bed nights.
- o About 70% of guests presenting for shelter have a form of identification at intake.
- o Individuals staying at the Oxford Street Shelter have incomes far below the incomes levels needed to be able to afford housing, impacting housing placements.
- o Caseloads are maintained with clients actively staying at the shelter and working with a housing counselor and inactive. Inactive guests are those who have not stayed for 30 days. After 60 days, guests returning would need to do a re-intake.
- o While OSS is low barrier, guests' behavior that jeopardizes the safety of guests and staff will cause for restriction from shelter.
- o Budget: the budget posted does not reflect construction cost.

Committee Questions

- Councilor Thibodeaux asked if Increases in capacity of the shelter were voted on by the council.
 - o They were not voted on by the Council; the increases were in response to other shelters capacity.
 - o Councilor Thibodeaux does not want to repeat the scenario of a creating a shelter with 150 beds that then ends up into the overcrowded situation currently faced without council action.
 - Councilor Dusen clarified that Council action did occur with leasing approvals and other related actions.
 - Councilors also involved in the Taskforce to End Homelessness
 - Chair Ray clarified a prescribed number isn't going to be in ordinance and that would be a policy decision.
 - o Councilor Thibodeaux is concerned we will build a facility for X number of people and end up with 2X number of people staying.
 - o Councilor Cook wondered if the expansions were made during a time the State payed more operations.
 - Bed reimbursement, but still payed more.
 - o Councilor Cook looked at the timeline and the population has not been below 61,500 (1980) and not above 66,500 (2018).
 - During this time, the shelter has moved from 20 beds to 229 beds with overflow.
 - o Councilor Dusen clarified staff is not looking to expand services, rather with community input, the beds increased to meet needs in the context of the dismantling of mental health services, and the opioid crisis seeing people seek services in the area.
 - o Councilor Ali asked about the history of OSS beds increasing due to the closure of other shelters in the City and if there is a record of how many beds were displaced from each shelter that closed.
 - o Councilor Batson asked how clients with ID informs which municipality is listed as their last residence or if their word is being taken.
 - Clients that have ID can use them.

- Guest self-report their last residency followed by in depth questions that will may also establish a last residency.
- o Councilor Batson asked how many of the 57 out of country intakes are individuals seeking asylum?
 - How many people would have been left out of residency requirements.
- o The committee would like the Portland clients and bed nights.
- o Councilor Duson asked about the clients and bed nights from out of town.
 - How will this data be used to project budget needs for next year?
 - The statistics were not collected for that purpose.
- o Councilor Cook would like to know from the State and City perspectives, have shelter beds increased in step with OSS.
 - There is an annual shelter list with each shelters with their bed counts.
 - Portland's beds has increased but other shelter's bed counts are typically more stable.
- o Councilor Cook asked about the percentage of last residencies so far in 2019.
 - Councilor Cook's Calculation; she would like to see if there is a trend.
 - Sara will come back with data.
 - Chair Ray found that also in 2018 42% of intakes were from other Maine towns.
- o Councilor Cook asked about billing other municipalities for the GA shelter bed nights of their residents. Has there been any success and will that increase in the new legislation?
 - There has not and greater success is not expected.
- o The types of IDs include passports, licenses, etc.
- o Councilor cook asked about the ID sample was taken.
 - The sample is large and from recent intakes that had not yet been filed.
- o Where do people criminally trespassed go?
 - Staff work with other shelters and outside agencies to try and connect to shelter and housing.
 - Criminal Trespasses are based on property lines; CTOs can only be enforced just beyond the sidewalk.
 - Councilors Batson said that many go to the emergency room.
 - CTO reasons are not tracked formally to be able to see a trend.
- o Councilor Cook asked if there is any reflection in the shelter numbers during the summer, as there is a common notion that people migrate here during the summer.
 - The winter is actually when we see an increase
 - Councilor cook asked for the month by month residential break down [collected in the Social Services Division Dashboard.]
- o Councilor Duson asked about the seasonality of homelessness demand; are more folks sleeping out during the summer and then coming in when it gets cold?
 - Yes, and staff will reach out to partners for data.
- o LD4:49
 - It defines homelessness as an emergency and presumes eligibility
 - Aaron Geyer, Acting Social Services Director
 - Municipalities have leeway in interpretation of the emergency clause.

- Not everyone is interpreting the emergency clause uniformly but that may be cleared up by a work group that Councilor Cook clarified will finish and report out January 2, 2020. (the work will be happening soon)
 - The presumptive eligibility section shows that if a municipality determines eligibility presumptively, the municipality of responsibility cannot be billed for 30 days.
 - Councilor Cook would be disappointed if this is not helpful as the Council put a lot of effort into it.
 - Council Ali clarified that the legislative committee supported the original writing but that other language may have been added that other municipalities supported.
 - Councilor Duson knew there was a continued concern that the language Senator Chipman desired remained in the final version and thanked Aaron for following it and going to the statehouse.
 - There is the context that other municipalities
 - She hopes that Portland would be invited to work with the group and at the very least present accurate Portland data.
 - Councilor Batson asked in the intake process, at which stage is eligibility presumed.
 - At the first night people enter shelter then are checked in DHHS systems before sending in for reimbursement at 30 days.
- Councilor Duson asked if shelter staff divert back to municipalities and if that would be made easier under the new legislation.
 - Yes
- Chair Ray asked about the Milestone provided exchange data.
 - The data is a 3 person monthly average of guests referred to milestone who they billed for.
 - Chair Ray would like to know about referrals
 - Every night.
- Shelter Intake
 - Councilor Batson asked what would happen if people refuse the explanatory meeting
 - They would not get their shelter ID.
 - Councilor Ali asked what the benefits of the Shelter ID is
 - It speeds up check in and can be used for ID at the library, and other services, in the past even for travel with greyhound.
 - Coordinated Entry Initial Triage and Diversion is a required HUD process that helps people avoid homelessness.
 - People have to agree to add their personal data to use HMIS (Homeless Management Information System)
 - If refused, 211
 - Many people call 211 and in this process will be referred to OSS.
 - DV Shelters do not enter into HMIS
 - Very few people refuse entering their information; it is very rare.

- o Chair Ray noted that there are many questions that extract residency information.
 - The Self Declaration of Homelessness status helps find out a person's situation.
- o Councilor Duson asked about the question that requires a person answer a question on ethnicity and race.
 - A funder requires it, unknown or client refused are accepted as answers.
 - Councilor Duson noted it is one of the only places where it says the question must be answered.
 - It will be changed.
 - Staff is trained to be sensitive to the needs of guests who refuse or are uncomfortable with disclosing their race or ethnicity.
 - o What is stopping from interpreting the language that the question must be answered from accepting a client not answering?
 - Councilor Cook was surprised and concerned at the question and asked that it be reviewed by corporation council.
 - o The requirement language will be removed and then reviewed again by corporation council; every form is reviewed by corporation council before use.
- o The questions asked will inform what housing and services individuals may be eligible for.
- o Counselor Duson is uncomfortable with the question on disability and that it be made explicit that information would be used for eligibility and being clear disclosure is not required.
- o Councilor Cook clarified that VA and Medicaid are healthcare and not insurance
- o The form is not filled out by a client, it is to help staff enter in information into databases.
- o Councilors Batson and Ali agree with the suggested change; Councilor Ali asked that the explanation of race go further with interpretation to help explain the social context and make it clear that it does not need to be answered. Chair Ray supports the changes and thanked Councilor Duson.
- o Chair Ray asked how long it typically takes to complete an intake form.
 - It varies but can be as fast as half an hour to over an hour.
 - New intakes typically are not much more than 2-5 a night.
 - Intakes start at 7:00 PM.
- o Councilor Duson asked if the information would be used for intake at other programs.
 - The HSC will be a primary intake for the Avesta project.
 - Other programs will may have less paperwork than some programs.
 - Is the information used for referral for specialized shelters?
- o Councilor Cook asked about the models of intake: on site or off site then referred to OSS.
- o Councilor Duson asked how staff are trained on standard operating procedures.
 - Throughout each section of the intake, the information, questions, and expectations are explained.

- o Chair Ray hopes that at the end of the process the committee will have the policy decisions the council should take and that the council is not looking to micromanage individual portions of the process, rather to be informed when making policy decisions.
- o Councilor Duson appreciates the HMIS information release form describes how and how the information will be used.
- o Councilor Duson asked whom someone would appeal if they were denied a Maine Care service
 - DHHS (OSS does not deny services)
- o . The Housing Stability Plan is a Maine Housing form that is updated regularly for referral to resources.
- o The VISPDAT is widely used by shelters as a vulnerability index to prioritize guest need for services and eligibility.

Capacity

<https://portlandme.civicclerk.com/Web/GenFile.aspx?ad=2840>

- Chair Ray asked if someone presents when the shelter is at capacity are they turned away or operate over capacity?
 - o Councilor Batson reads that people are genuinely prioritized within a hard cap with attempts at referrals and diversion options.
 - o Councilor Duson clarified that in the memo the above is done before people are turned away from shelter.
- Councilor Cook asked what the relationship between the City of Bangor and PCHC that the City determined their capped bed count.
- Councilor Cook asked why there is only one shelter's information in Maine:
 - o 4 low barrier shelters: OSS, Hope House, Florence House and Milestone
 - o 2 all gender: OSS and Hope House
 - o 1 Low barrier all gender shelter with overflow: OSS
- The committee requested
 - o How many shelters operate above capacity?
 - o What do dry shelters do when intoxicated people present.
 - o If there was a way to collect the answers blindly, better data on what shelter policies and procedures and may be able to share that more freely if they remain anonymous.
 - o Councilor Duson suggested MaineHousing may know how many people are turned away from shelter
 - o The clarification from HUD and MaineHousing that a residency requirement would not jeopardize funding.
- The remaining documents in the packet are on
 - o Father Bill's Place catchment areas,
 - o a memo from Corporation Council on the residency requirements and GA eligibility.
 - o Documents pertaining to the site plan process (design standards and requirements in ordinance for shelter and conditional use)
- Councilor Cook is concerned about site control in relation to access to the river and forest.

Remaining Questions

- Councilor Cook asked about one of the shelters that requires GA eligibility York County Shelter.
 - What other towns refer or accept to specific places based on GA eligibility.
 - How do people get to those shelters?
- Councilor Ali asked what the best practices are regarding to shelter policy and procedure when they reach capacity.
- Councilor Batson asked what the costs are incurred when capacity is met: over flow costs, or bus tickets to other shelters.
- Do we still get referrals from Crossroads? In February, 2018
 - Sober houses using the shelter as a punishment for relapse
 - Hospitals from around the country referring to OSS
 - Florida
- Do communities in a catchment area collaborate in some way with shelters?
- What do referrals and intakes look like from catchment areas to shelters.
- Father Bill's has limited time period for intake during the day; what are best practices and are there more New England examples.
 - What times are most common?
 - What would staff recommend in that situation.
- Are there policies staff would like to see changed?

Policies the Committee May Consider

- Residency Requirement
 - Portland Specific?
 - Catchment Area?
 - Which communities
 - Requirements?
- Low Barrier Approach
 - Sobriety?
 - Work?
 - What is the compulsory Hope House Therapeutic Day Program?
 - Other requirements for entry or staying
- A Cap on the Number Served
 - What happens when hitting cap?
 - Overflow?
- Intake
 - On site or different location(s)?
- Who will access services at the shelter?
 - Those who have completed intakes?
 - Guests of emergency shelter?
 - Drop in for anyone at risk or experiencing homelessness?
- Councilor Batson would like detailed information on Crossroads catchment area policy and procedures.
- Transportation policy

- When looking at the budget: are there other infrastructure improvements needed such as sidewalks on both sides.

AGENDA ITEM 4 – Next Meeting

- August 6th with the Economic Development Committee.
- Shelter Policy will return September 10th.

The meeting adjourned at approximately 8:14 PM.



**City of Portland
Health & Human Services Department**

**Oxford Street Shelter
Sara Fleurant, Director**

MEMORANDUM

TO: Health & Human Services/Public Safety Committee Members
FROM: Sarah Fleurant
DATE: September 10, 2019
RE: Maine - Portland shelter bed inventory 2008 to 2019

The attached spreadsheet was provided by MaineHousing. It details the shelters and their bed counts in Maine and Portland from 2008 to 2019.

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2019	ES	Bangor Area Homeless Shelter	BAHS	230162	38	5	43
2019	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	26	0	26
2019	ES	Bread of Life Ministries, Inc.	HCHV/EH VA Contract Beds	239011	12	0	12
2019	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18		18
2019	ES	City of Portland	City of Portland - Oxford Street Night-by-Night (NBN)	232484	50	10	60
2019	ES	City of Portland	Family Shelter	232484	151	44	195
2019	ES	City of Portland	Oxford Street Shelter	232484	104	100	204
2019	ES	Families and Children Together	FACT Shelter	239019	9		9
2019	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2019	ES	Family Violence Project	Somerset Shelter	239025	14	0	14
2019	ES	HOME, Inc.	Dorr House - ES	239009	7	0	7
2019	ES	HOME, Inc.	Duplex - Orland (Sister Marie)	239009	12	0	12
2019	ES	HOME, Inc.	Emmaus House	239009	25	0	25
2019	ES	HOME, Inc.	St. Francis Inn	239009	11	0	11
2019	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	49		49
2019	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2019	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	14	0	14
2019	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2019	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	32	0	32
2019	ES	Knox/Waldo Homeless Coalition	Hospitality House	239013	22	4	26
2019	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2019	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	48	17	65
2019	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2019	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2019	ES	New Hope Church	New Hope Shelter - Solon	239025	20	0	20
2019	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	85	0	85
2019	ES	Next Step	Machias Shelter	239029	12	0	12
2019	ES	Partners for Peace	DV Shelter	230162	17	0	17
2019	ES	Partners for Peace	Partners for Peace - Safe Homes (DV) (ES)	239021	4		4
2019	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	66	10	76
2019	ES	Preble Street	Florence House - ES	232484	25	0	25
2019	ES	Preble Street	Joe Kreisler Teen Shelter	232484	24	0	24
2019	ES	Rumford Group Homes, Inc.	Monier Family Center	239017	14		14
2019	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	15	0	15
2019	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	17	0	17
2019	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2019	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2019	ES	Safe Voices	Safe Voices - Trafficking Safe House (DV) (ES)	230120	6		6
2019	ES	Shaw House	Youth Shelter	230162	16	0	16
2019	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	10	0	10
2019	ES	Tedford Housing	Adult Shelter	239005	16	0	16
2019	ES	Tedford Housing	Family Shelter	239005	29	0	29
2019	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	16	0	16
2019	ES	Western Maine Homeless Outreach	Western Maine Homeless Outreach - Emergency Shelter	239007	16		16
2019	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	37	0	37
2019	ES	York County Shelter Programs, Inc.	York County Family Emergency Shelter	239031	18	0	18
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Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2018	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	26	0	26

2018	ES	Bread of Life Ministries, Inc.	HCHV/EH VA Contract Beds	239011	12	0	12
2018	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18		18
2018	ES	City of Portland	Family Shelter	232484	151	0	151
2018	ES	City of Portland	Oxford Street Shelter	232484	154	75	229
2018	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2018	ES	Family Violence Project	Somerset Shelter	239025	14	0	14
2018	ES	HOME, Inc.	Dorr House - ES	239009	7	0	7
2018	ES	HOME, Inc.	Duplex - Orland (Sister Marie)	239009	12	0	12
2018	ES	HOME, Inc.	Emmaus House	239009	25	0	25
2018	ES	HOME, Inc.	St. Francis Inn	239009	11	0	11
2018	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	49		49
2018	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2018	ES	Hope and Justice Project	Hope and Justice Project - Houlton	239003	14	0	14
2018	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2018	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	32	0	32
2018	ES	Knox/Waldo Homeless Coalition	Hospitality House	239013	22	4	26
2018	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2018	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	48	17	65
2018	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2018	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2018	ES	New Hope Church	New Hope Shelter - Solon	239025	20	0	20
2018	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	85	0	85
2018	ES	Next Step	Machias Shelter	239029	12	0	12
2018	ES	Partners for Peace	DV Shelter	230162	17	0	17
2018	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	66	10	76
2018	ES	PIT Voucher Shelter Beds	PIT Voucher Shelter Beds	239001	13		13
2018	ES	Preble Street	Florence House - ES	232484	25	0	25
2018	ES	Preble Street	Joe Kreisler Teen Shelter	232484	24	0	24
2018	ES	Rumford Group Homes, Inc.	Monier Family Center	239017	14		14
2018	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	15	0	15
2018	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	17	0	17
2018	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2018	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2018	ES	Shaw House	Youth Shelter	230162	16	0	16
2018	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	10	0	10
2018	ES	Tedford Housing	Adult Shelter	239005	16	0	16
2018	ES	Tedford Housing	Family Shelter	239005	29	0	29
2018	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	16	0	16
2018	ES	Western Maine Homeless Outreach	Western Maine Homeless Outreach - Emergency Shelter	239007	16		16
2018	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	37	0	37
2018	ES	York County Shelter Programs, Inc.	York County Family Emergency Shelter	239031	18	0	18
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Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2017	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	26	0	26
2017	ES	Bread of Life Ministries, Inc.	HCHV/EH VA Contract Beds	239011	12	0	12
2017	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18		18
2017	ES	City of Portland	Family Shelter	232484	124	0	124
2017	ES	City of Portland	Oxford Street Shelter	232484	154	75	229
2017	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2017	ES	Family Violence Project	Somerset Shelter	239025	14	0	14
2017	ES	HOME, Inc.	Dorr House - ES	239009	6	0	6
2017	ES	HOME, Inc.	Duplex - Orland (Sister Marie)	239009	9	0	9
2017	ES	HOME, Inc.	Emmaus House	239009	25	0	25
2017	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	7	0	7

2017	ES	HOME, Inc.	St. Francis Inn	239009	10	0	10
2017	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	43	6	49
2017	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2017	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	14	0	14
2017	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2017	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	32	0	32
2017	ES	Knox/Waldo Homeless Coalition	Hospitality House	239013	22	7	29
2017	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2017	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	48	17	65
2017	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2017	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2017	ES	New Hope Church	New Hope Shelter - Solon	239025	20	0	20
2017	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	85	0	85
2017	ES	New Hope for Women	Safe Homes	239013	18		18
2017	ES	Next Step	Machias Shelter	239029	12	0	12
2017	ES	Next Step	Safe Homes	239029	10	0	10
2017	ES	Partners for Peace	DV Shelter	230162	17	0	17
2017	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	66	10	76
2017	ES	PIT Voucher Shelter Beds	PIT Voucher Shelter Beds	239001	0	4	4
2017	ES	Preble Street	Florence House - ES	232484	25	0	25
2017	ES	Preble Street	Joe Kreisler Teen Shelter	232484	24	0	24
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2017	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	15	0	15
2017	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2017	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2017	ES	Shaw House	Youth Shelter	230162	16	0	16
2017	ES	Spruce Run / WomanCare	Safe Homes	239021	4		4
2017	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	10	0	10
2017	ES	Tedford Housing	Adult Shelter	239005	16	0	16
2017	ES	Tedford Housing	Family Shelter	239005	29	0	29
2017	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	16	0	16
2017	ES	Western Maine Homeless Outreach	Western Maine Homeless Outreach - Emergency Shelter	239007	16		16
2017	ES	YANA	YANA Shelter	239031	10	0	10
2017	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	37	0	37
2017	ES	York County Shelter Programs, Inc.	York County Family Emergency Shelter	239031	16	0	16
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2016	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	26		26
2016	ES	Bread of Life Ministries, Inc.	HCHV/EH VA Contract Beds	239011	12		12
2016	ES	Caring Unlimited Inc.	Biddeford TH	230252	4		4
2016	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18		18
2016	ES	City of Portland	Family Shelter	232484	124	0	124
2016	ES	City of Portland	Oxford Street Shelter	232484	154	92	246
2016	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2016	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2016	ES	HOME, Inc.	Dorr House - ES	239009	6	0	6
2016	ES	HOME, Inc.	Duplex - Orland (Sister Marie)	239009	9		9
2016	ES	HOME, Inc.	Emmaus House	239009	25	0	25
2016	ES	HOME, Inc.	Hospitality House - ES	239009	5	0	5
2016	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	10	0	10
2016	ES	HOME, Inc.	St. Francis Inn	239009	8	0	8
2016	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	43	6	49
2016	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12

2016	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	14	0	14
2016	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2016	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30
2016	ES	Knox/Waldo Homeless Coalition	Hospitality House	239013	22	7	29
2016	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2016	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	48	17	65
2016	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2016	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2016	ES	New Hope Church	New Hope Shelter - Solon	239025	20	0	20
2016	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	85	0	85
2016	ES	New Hope for Women	Safe Homes	239013	18		18
2016	ES	Next Step	Machias Shelter	239029	12	0	12
2016	ES	Next Step	Safe Homes	239029	18	1	19
2016	ES	Partners for Peace	DV Shelter	230162	17	0	17
2016	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	66	10	76
2016	ES	PIT Voucher Shelter Beds	PIT Voucher Shelter Beds	239001	38	8	46
2016	ES	Preble Street	Florence House - ES	232484	25	0	25
2016	ES	Preble Street	Joe Kreisler Teen Shelter	232484	24		24
2016	ES	Rumford Group Homes, Inc.	Monier Family Center	239017	12		12
2016	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	15	0	15
2016	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	15	0	15
2016	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2016	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2016	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2016	ES	Shaw House	Youth Shelter	230162	16	0	16
2016	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	10	0	10
2016	ES	Tedford Housing	Adult Shelter	239005	16	0	16
2016	ES	Tedford Housing	Family Shelter	239005	29	0	29
2016	ES	The Shepherd's Godparent Home	The Shepherd's Godparent Home	230162	8		8
2016	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	16	0	16
2016	ES	Western Maine Homeless Outreach	Western Maine Homeless Outreach - Emergency Shelter	239007	16		16
2016	ES	YANA	YANA Shelter	239031	10	0	10
2016	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
					Sum : 1274	Sum : 141	1415

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2015	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	26		26
2015	ES	Bread of Life Ministries, Inc.	HCHV/EH VA Contract Beds	239011	12		12
2015	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18		18
2015	ES	City of Portland	Family Shelter	232484	104	0	104
2015	ES	City of Portland	Oxford Street Shelter	232484	154	92	246
2015	ES	Community Concepts Inc.	Oxford Hills Family Shelter	239017	9	0	9
2015	ES	Community Concepts Inc.	Rumford Area Homeless Shelter	239017	9	0	9
2015	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2015	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2015	ES	HOME, Inc.	Dorr House - ES	239009	6	0	6
2015	ES	HOME, Inc.	Duplex - Orland (Sister Marie)	239009	9		9
2015	ES	HOME, Inc.	Emmaus House	239009	25	0	25
2015	ES	HOME, Inc.	Hospitality House - ES	239009	5	0	5
2015	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	13	0	13
2015	ES	HOME, Inc.	St. Francis Inn	239009	11	0	11
2015	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	43	0	43
2015	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2015	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	14	0	14
2015	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8

2015	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30
2015	ES	Knox/Waldo Homeless Coalition	Hospitality House	239013	22	7	29
2015	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2015	ES	MAPS - Step Up	Step Up, Shelter Services - Bangor	230162	8	0	8
2015	ES	MAPS - Step Up	Step Up, Shelter Services - Portland	232484	12	0	12
2015	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	48	17	65
2015	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2015	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2015	ES	New Hope Church	New Hope Shelter - Solon	239025	12	0	12
2015	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	85	0	85
2015	ES	New Hope for Women	Safe Homes	239013	12		12
2015	ES	Next Step	Machias Shelter	239029	12	0	12
2015	ES	Next Step	Safe Homes	239029	10	1	11
2015	ES	Partners for Peace	DV Shelter	230162	17	0	17
2015	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	54	10	64
2015	ES	PIT Voucher Shelter Beds	PIT Voucher Shelter Beds	239001		8	8
2015	ES	Preble Street	Florence House - ES	232484	25	0	25
2015	ES	Preble Street	Joe Kreisler Teen Shelter	232484	24		24
2015	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	12	0	12
2015	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	12	0	12
2015	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2015	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2015	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2015	ES	Shaw House	Youth Shelter	230162	16	0	16
2015	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	10	0	10
2015	ES	Tedford Housing	Adult Shelter	239005	16	0	16
2015	ES	Tedford Housing	Family Shelter	239005	29	0	29
2015	ES	The Shepherd's Godparent Home	The Shepherd's Godparent Home	230162	8		8
2015	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	16	0	16
2015	ES	Western Maine Homeless Outreach	Western Maine Homeless Outreach - Emergency Shelter	239007	16		16
2015	ES	YANA	YANA Shelter	239031	10	0	10
2015	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
					Sum : 1204	Sum : 135	1339

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2014	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	26		26
2014	ES	Bread of Life Ministries, Inc.	HCHV/EH VA Contract Beds	239011	12		12
2014	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18		18
2014	ES	City of Portland	Family Shelter	232484	94	0	94
2014	ES	City of Portland	Oxford Street Shelter	232484	154	92	246
2014	ES	Community Concepts Inc.	Oxford Hills Family Shelter	239017	9	0	9
2014	ES	Community Concepts Inc.	Rumford Area Homeless Shelter	239017	9	0	9
2014	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2014	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2014	ES	HOME, Inc.	Dorr House - ES	239009	6	0	6
2014	ES	HOME, Inc.	Duplex - Orland (Sister Marie)	239009	9		9
2014	ES	HOME, Inc.	Emmaus House	239009	25	0	25
2014	ES	HOME, Inc.	Hospitality House - ES	239009	5	0	5
2014	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	13	0	13
2014	ES	HOME, Inc.	St. Francis Inn	239009	11	0	11
2014	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	43	0	43
2014	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2014	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	14	0	14
2014	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2014	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30

2014	ES	Knox/Waldo Homeless Coalition	Hospitality House	239013	20		20
2014	ES	Knox/Waldo Homeless Coalition	Shelter Without Walls - voucher based	239013	10		10
2014	ES	Maliseet Domestic Violence and Sexual Assault Program	Nukomiss Wig Shelter	239003	10	0	10
2014	ES	MAPS - Step Up	Step Up, Shelter Services - Bangor	230162	10	0	10
2014	ES	MAPS - Step Up	Step Up, Shelter Services - Portland	232484	14	0	14
2014	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	50	0	67
2014	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2014	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2014	ES	New Hope Church	New Hope Shelter - Solon	239025	12	0	12
2014	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	60	0	60
2014	ES	New Hope for Women	Safe Homes	239013	12		12
2014	ES	Next Step	Machias Shelter	239029	12	0	12
2014	ES	Next Step	Safe Homes	239029	10	1	11
2014	ES	Partners for Peace	DV Shelter	230162	17	0	17
2014	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	54	10	64
2014	ES	Preble Street	Florence House - ES	232484	25	0	25
2014	ES	Preble Street	Joe Kreisler Teen Shelter	232484	24		24
2014	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	12	0	12
2014	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	12	0	12
2014	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2014	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2014	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2014	ES	Shaw House	Youth Shelter	230162	16	0	16
2014	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	10	0	10
2014	ES	Tedford Housing	Adult Shelter	239005	20	0	20
2014	ES	Tedford Housing	Family Shelter	239005	29	0	29
2014	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	16	0	16
2014	ES	Togus VA Medical Center	Loger Unit	239011	5	3	8
2014	ES	Western Maine Homeless Outreach	Western Maine Homeless Outreach - Emergency Shelter	239007	16		16
2014	ES	YANA	YANA Shelter	239031	10	0	10
2014	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
					Sum : 1184	Sum : 111	1312

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2013	ES	Bangor Area Homeless Shelter	BAHS	230162	38	5	43
2013	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	26		26
2013	ES	Bread of Life Ministries, Inc.	HCHV/EH VA Contract Beds	239011	12		12
2013	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18		18
2013	ES	City of Portland	Family Shelter	232484	84	0	84
2013	ES	City of Portland	Family Shelter	232484	10		10
2013	ES	City of Portland	Oxford Street Shelter	232484	154		154
2013	ES	City of Portland	Oxford Street Shelter	232484	0	92	92
2013	ES	Community Concepts Inc.	Oxford Hills Family Shelter	239017	9	0	9
2013	ES	Community Concepts Inc.	Rumford Area Homeless Shelter	239017	9	0	9
2013	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2013	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2013	ES	HOME, Inc.	Dorr House - ES	239009	6	0	6
2013	ES	HOME, Inc.	Duplex - Orland (Sister Marie)	239009	9		9
2013	ES	HOME, Inc.	Emmaus House	239009	25	0	25
2013	ES	HOME, Inc.	Hospitality House - ES	239009	7	0	7
2013	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	18	0	18
2013	ES	HOME, Inc.	St. Francis Inn	239009	11	0	11
2013	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	30	0	30
2013	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2013	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	14	0	14

2013	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2013	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30
2013	ES	Kennebec Behavioral Health	Halcyon House	239025	10	0	10
2013	ES	Knox/Waldo Homeless Coalition	Hospitality House	239013	20		20
2013	ES	Knox/Waldo Homeless Coalition	Shelter Without Walls - voucher based	239013	10		10
2013	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2013	ES	Manna Inc	Ann's House	230162	13		13
2013	ES	MAPS - Step Up	Step Up, Shelter Services - Bangor	230162	10	0	10
2013	ES	MAPS - Step Up	Step Up, Shelter Services - Portland	232484	14	0	14
2013	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	18	0	18
2013	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	30		30
2013	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2013	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2013	ES	New Hope Church	New Hope Shelter - Solon	239025	12	0	12
2013	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	60	0	60
2013	ES	New Hope for Women	Safe Homes	239013	12		12
2013	ES	Next Step	Machias Shelter	239029	12	0	12
2013	ES	Next Step	Safe Homes	239029	10	1	11
2013	ES	Partners for Peace	DV Shelter	230162	17	0	17
2013	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	54	30	84
2013	ES	Pleasant Point Housing Authority	Kilun Kikin	239029	11	0	11
2013	ES	Preble Street	Florence House - ES	232484	25	0	25
2013	ES	Preble Street	Joe Kreisler Teen Shelter	232484	24		24
2013	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	12	0	12
2013	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	12	0	12
2013	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2013	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2013	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2013	ES	Shaw House	Youth Shelter	230162	16	0	16
2013	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	10	0	10
2013	ES	Tedford Housing	Adult Shelter	239005	20	0	20
2013	ES	Tedford Housing	Family Shelter	239005	29	0	29
2013	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	16	0	16
2013	ES	Togus VA Medical Center	Loger Unit	239011	5	3	8
2013	ES	WomanCare	Safe Homes	239019	4	1	5
2013	ES	YANA	YANA Shelter	239031	10	0	10
2013	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
					Sum : 1198	Sum : 132	1330

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2012	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	26		26
2012	ES	Bread of Life Ministries, Inc.	HCHV/EH VA Contract Beds	239011	12		12
2012	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18		18
2012	ES	City of Portland	Family Shelter	232484	84	0	84
2012	ES	City of Portland	Oxford Street Shelter	232484	154		154
2012	ES	Community Concepts Inc.	Oxford Hills Family Shelter	239017	9	0	9
2012	ES	Community Concepts Inc.	Rumford Area Homeless Shelter	239017	9	0	9
2012	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2012	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2012	ES	HOME, Inc.	Dorr House - ES	239009	6	0	6
2012	ES	HOME, Inc.	Emmaus House	239009	25	0	25
2012	ES	HOME, Inc.	Hospitality House - ES	239009	7	0	7
2012	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	18	0	18
2012	ES	HOME, Inc.	St. Francis Inn	239009	11	0	11
2012	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	32	0	32

2012	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2012	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	14	0	14
2012	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2012	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30
2012	ES	Kennebec Behavioral Health	Halcyon House	239025	10	0	10
2012	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2012	ES	Manna Inc	Ann's House	230162	34		34
2012	ES	MAPS - Step Up	Step Up, Shelter Services - Bangor	230162	12	0	12
2012	ES	MAPS - Step Up	Step Up, Shelter Services - Portland	232484	12	0	12
2012	ES	Mid-Coast Hospitality House	Mid-Coast Hospitality House - Rockport	239013	15	0	15
2012	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	18	0	28
2012	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2012	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2012	ES	New Hope Church	New Hope Shelter - Solon	239025	12	0	12
2012	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	60	0	60
2012	ES	New Hope for Women	Safe Homes	239013	SFHC	1	1
2012	ES	Next Step	Machias Shelter	239029	12	0	12
2012	ES	Next Step	Safe Homes	239029	0	1	1
2012	ES	Partners for Peace	DV Shelter	230162	17	0	17
2012	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	54	0	54
2012	ES	Pleasant Point Housing Authority	Kilun Kikin	239029	11	0	11
2012	ES	Preble Street	Florence House - ES	232484	25	0	25
2012	ES	Preble Street	Lighthouse Shelter	232484	16	0	16
2012	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	12	0	12
2012	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	12	0	12
2012	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2012	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2012	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2012	ES	Shaw House	Youth Shelter	230162	16	0	16
2012	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	12	0	12
2012	ES	Tedford Housing	Adult Shelter	239005	20	0	20
2012	ES	Tedford Housing	Family Shelter	239005	29	0	29
2012	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	14	0	14
2012	ES	Togus VA Medical Center	Loger Unit	239011	5	0	5
2012	ES	WomanCare	Safe Homes	239019	0	1	1
2012	ES	YANA	YANA Shelter	239031	10	0	10
2012	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
					Sum : 1123	Sum : 3	1141

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2011	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	20	10	30
2011	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18	3	21
2011	ES	City of Portland	Family Shelter	232484	77	0	77
2011	ES	City of Portland	Oxford Street Shelter	232484	129	25	154
2011	ES	Community Concepts Inc.	Oxford Hills Family Shelter	239017	10	0	10
2011	ES	Community Concepts Inc.	Rumford Area Homeless Shelter	239017	9	0	9
2011	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2011	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2011	ES	HOME, Inc.	Dorr House - ES	239009	4	1	5
2011	ES	HOME, Inc.	Emmaus House	239009	22	3	25
2011	ES	HOME, Inc.	Hospitality House - ES	239009	4	0	4
2011	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	9	5	14
2011	ES	HOME, Inc.	St. Francis Inn	239009	8	4	12
2011	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	30	3	33
2011	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12

2011	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	12	0	12
2011	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2011	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30
2011	ES	Kennebec Behavioral Health	Halcyon House	239025	10	0	10
2011	ES	Maine DHHS	Municipal Emergency Hotel/Motel voucher	239011	22		22
2011	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2011	ES	MAPS - Step Up	Step Up, Shelter Services - Bangor	230162	15	0	15
2011	ES	MAPS - Step Up	Step Up, Shelter Services - Portland	232484	15	0	15
2011	ES	Mid-Coast Hospitality House	Mid-Coast Hospitality House - Rockport	239013	15	3	18
2011	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	23	0	33
2011	ES	Milestone Foundation Inc.	Detox Unit	232484	6	0	6
2011	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2011	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2011	ES	New Hope Church	New Hope Shelter - Solon	239025	12	0	12
2011	ES	New Hope Church	Trinity Shelter - Skowhegan	239025	60	0	60
2011	ES	New Hope for Women	Safe Homes	239013	19	0	19
2011	ES	Next Step	Machias Shelter	239029	12	2	14
2011	ES	Next Step	Safe Homes	239029	10	0	10
2011	ES	OHI	Rachel's House	230162	10	0	10
2011	ES	Partners for Peace	DV Shelter	230162	17	0	17
2011	ES	Penobscot Community Health Center Inc.	Hope House Emergency Shelter	230162	44	10	54
2011	ES	Pleasant Point Housing Authority	Kilun Kikin	239029	11	0	11
2011	ES	Preble Street	Florence House - ES	232484	10	15	25
2011	ES	Preble Street	Lighthouse Shelter	232484	16	0	16
2011	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	15	0	15
2011	ES	Rumford Group Homes, Inc.	Rumford Family Center	239017	15	0	15
2011	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2011	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2011	ES	Safe Voices	Annie Pearl Shelter	230120	17	0	17
2011	ES	Shaw House	Youth Shelter	230162	16	0	16
2011	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	13	0	13
2011	ES	Tedford Housing	Adult Shelter	239005	20	1	21
2011	ES	Tedford Housing	Family Shelter	239005	29	0	29
2011	ES	The Maine Way	Emergency Apartment	239031	5	0	5
2011	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	14	0	14
2011	ES	Togus VA Medical Center	Loger Unit	239011	5	0	5
2011	ES	WomanCare	Safe Homes	239019	4	0	4
2011	ES	YANA	YANA Shelter	239031	10	0	10
2011	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
					Sum : 1080	Sum : 90	1180

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2010	ES	Bangor Area Homeless Shelter	BAHS	230162	33	5	38
2010	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	20	10	30
2010	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18	3	21
2010	ES	City of Portland	Family Shelter	232484	77	0	77
2010	ES	City of Portland	Oxford Street Shelter	232484	129	25	154
2010	ES	Community Concepts Inc.	Oxford Hills Family Shelter	239017	9	0	9
2010	ES	Community Concepts Inc.	Rumford Area Homeless Shelter	239017	9	0	9
2010	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2010	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2010	ES	HOME, Inc.	Dorr House - ES	239009	4	1	5
2010	ES	HOME, Inc.	Emmaus House	239009	22	3	25
2010	ES	HOME, Inc.	Hospitality House - ES	239009	4	0	4
2010	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	9	5	14

2010	ES	HOME, Inc.	St. Francis Inn	239009	8	4	12
2010	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	30	3	33
2010	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2010	ES	Hope and Justice Project	Hope and Justice Project - Houlton	239003	12	0	12
2010	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2010	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30
2010	ES	Kennebec Behavioral Health	Halcyon House	239025	10	0	10
2010	ES	Maine DHHS	Municipal Emergency Hotel/Motel voucher	239011	31		31
2010	ES	Maine State Housing Authority	Emergency Winter Response Plan	239011	0	0	27
2010	ES	MaineHousing	Emergency Winter Funds - Bangor Community	239019	2	0	4
2010	ES	Maliseet Domestic Violence and Sexual Assault Program	Nukomiss Wig Shelter	239003	10	0	10
2010	ES	Manna Inc	Elijah's House	230162	10	0	10
2010	ES	MAPS - Step Up	Step Up, Shelter Services - Bangor	230162	14	0	14
2010	ES	MAPS - Step Up	Step Up, Shelter Services - Portland	232484	18	0	18
2010	ES	Mid-Coast Hospitality House	Mid-Coast Hospitality House - Rockport	239013	15	3	18
2010	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	18	10	28
2010	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2010	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2010	ES	New Hope for Women	Safe Homes	239013	23	0	23
2010	ES	Next Step	Machias Shelter	239029	12	2	14
2010	ES	Next Step	Safe Homes	239029	10	2	12
2010	ES	OHI	Rachel's House	230162	10	0	10
2010	ES	Partners for Peace	DV Shelter	230162	17	0	17
2010	ES	Pleasant Point Housing Authority	Kilun Kikin	239029	11	0	11
2010	ES	Preble Street	Florence House - ES	232484	10	30	40
2010	ES	Preble Street	Lighthouse Shelter	232484	16	0	16
2010	ES	Preble Street	Women's Shelter	232484	45	20	65
2010	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	15	0	15
2010	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2010	ES	Rumford Group Homes, Inc.	Stafford Ave. Family Shelter	239017	6	0	6
2010	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2010	ES	Safe Voices	Annie Pearl Shelter	230120	15	0	15
2010	ES	Shaw House	Youth Shelter	230162	16	0	16
2010	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	13	0	13
2010	ES	Tedford Housing	Adult Shelter	239005	20	1	21
2010	ES	Tedford Housing	Family Shelter	239005	29	0	29
2010	ES	The Maine Way	Emergency Apartment	239031	5	0	5
2010	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	14	0	14
2010	ES	Togus VA Medical Center	Logger Unit	239011	5	0	5
2010	ES	WomanCare	Safe Homes	239019	4	0	4
2010	ES	YANA	YANA Shelter	239031	10	0	10
2010	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
					Sum : 1057	Sum : 137	1223

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2009	ES	Acadia Healthcare Inc.	ARC Emergency Shelter	230162	44	0	44
2009	ES	Bangor Area Homeless Shelter	BAHS	230162	33	3	36
2009	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	20	0	20
2009	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18	3	21
2009	ES	City of Portland	Family Shelter	232484	77	0	77
2009	ES	City of Portland	Oxford Street Shelter	232484	129	25	154
2009	ES	Community Concepts Inc.	Oxford Hills Family Shelter	239017	9	0	9
2009	ES	Community Concepts Inc.	Rumford Area Homeless Shelter	239017	7	0	7
2009	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2009	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2009	ES	HOME, Inc.	Dorr House - ES	239009	4	1	5
2009	ES	HOME, Inc.	Emmaus House	239009	22	2	24
2009	ES	HOME, Inc.	Hospitality House - ES	239009	6	0	6
2009	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	9	5	14
2009	ES	HOME, Inc.	St. Francis Inn	239009	9	4	13
2009	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	30	3	33
2009	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12

2009	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	12	0	12
2009	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2009	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30
2009	ES	Kennebec Behavioral Health	Halcyon House	239025	10	0	10
2009	ES	Maine State Housing Authority	Emergency Winter Response Plan	239011	0	0	15
2009	ES	MaineHousing	Emergency Winter Funds - Bangor Community	239019	0	0	7
2009	ES	Maliseet Domestic Violence and Sexual Assult Program	Nukomiss Wig Shelter	239003	10	0	10
2009	ES	Manna Inc	Elijah's House	230162	10	0	10
2009	ES	MAPS - Step Up	Step Up, Shelter Services - Bangor	230162	10	0	10
2009	ES	MAPS - Step Up	Step Up, Shelter Services - Portland	232484	10	0	10
2009	ES	Mid-Coast Hospitality House	Mid-Coast Hospitality House - Rockport	239013	15	3	18
2009	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	18	10	28
2009	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2009	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2009	ES	New Hope for Women	Safe Homes	239013	23	0	23
2009	ES	Next Step	Machias Shelter	239029	12	2	14
2009	ES	Next Step	Safe Homes	239029	10	2	12
2009	ES	OHI	Rachel's House	230162	10	0	10
2009	ES	Partners for Peace	DV Shelter	230162	17	0	17
2009	ES	Pleasant Point Housing Authority	Kilun Kikin	239029	14	0	14
2009	ES	Preble Street	Florence House - ES	232484	10	10	20
2009	ES	Preble Street	Lighthouse Shelter	232484	16	0	16
2009	ES	Preble Street	Women's Shelter	232484	45	20	65
2009	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	15	0	15
2009	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2009	ES	Rumford Group Homes, Inc.	Stafford Ave. Family Shelter	239017	5	0	5
2009	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2009	ES	Safe Voices	Annie Pearl Shelter	230120	15	0	15
2009	ES	Shaw House	Youth Shelter	230162	16	0	16
2009	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	13	0	13
2009	ES	Tedford Housing	Adult Shelter	239005	20	0	20
2009	ES	Tedford Housing	Family Shelter	239005	29	0	29
2009	ES	The Maine Way	Emergency Apartment	239031	5	0	5
2009	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	14	0	14
2009	ES	Togus VA Medical Center	Loger Unit	239011	5	0	5
2009	ES	WomanCare	Safe Homes	239019	4	0	4
2009	ES	YANA	YANA Shelter	239031	10	0	10
2009	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
					Sum : 1015	Sum : 93	1130

Year	Proj. Type	Organization Name	Project Name	Geo Code	Year-Round Beds	Overflow Beds	Total Beds
2008	ES	Acadia Healthcare Inc.	ARC Emergency Shelter	230162	44	0	44
2008	ES	Bangor Area Homeless Shelter	BAHS	230162	33	3	36
2008	ES	Bread of Life Ministries, Inc.	Bread of Life Shelter- Augusta	239011	20	0	20
2008	ES	Caring Unlimited Inc.	Caring Unlimited Shelter	239031	18	3	21
2008	ES	City of Portland	Family Shelter	232484	77	0	77
2008	ES	City of Portland	Oxford Street Shelter	232484	129	25	154
2008	ES	Community Concepts Inc.	Oxford Hills Family Shelter	239017	9	0	9
2008	ES	Community Concepts Inc.	Rumford Area Homeless Shelter	239017	9	0	9
2008	ES	Family Violence Project	Augusta Shelter	239011	16	0	16
2008	ES	Family Violence Project	Somerset Shelter	239025	11	0	11
2008	ES	Home Counselors Inc.	Breakwater Teen Shelter	239013	16	0	16
2008	ES	HOME, Inc.	Dorr House - ES	239009	6	0	6
2008	ES	HOME, Inc.	Emmaus House	239009	22	2	24
2008	ES	HOME, Inc.	Hospitality House - ES	239009	12	0	12
2008	ES	HOME, Inc.	St Francis Community- Mandala Farms	239009	9	11	20
2008	ES	HOME, Inc.	St. Francis Inn	239009	9	0	9
2008	ES	Homeless Services of Aroostook	Sister Mary O'Donnell Shelter	239003	30	3	33
2008	ES	Hope and Justice Project	Hope and Justice Project - Caribou	239003	12	0	12
2008	ES	Hope and Justice Project	Hope and justice Project - Houlton	239003	14	0	14
2008	ES	Hope and Justice Project	Hope and Justice Project - St John Valley	239003	8	0	8
2008	ES	Hope Haven Gospel Mission	Hope Haven Gospel Mission	231602	30	0	30
2008	ES	House of Peace	House of Peace	239007	6	0	6
2008	ES	Kennebec Behavioral Health	Halcyon House	239025	10	0	10
2008	ES	Maine State Housing Authority	Emergency Winter Response Plan	239011	0	0	15
2008	ES	Manna Inc	Elijah's House	230162	10	0	10
2008	ES	MAPS - Step Up	Step Up, Shelter Services - Bangor	230162	10	0	10
2008	ES	MAPS - Step Up	Step Up, Shelter Services - Portland	232484	10	0	10
2008	ES	Mid-Coast Hospitality House	Mid-Coast Hospitality House - Rockport	239013	18	3	21
2008	ES	Mid-Maine Homeless Shelter	Mid-Maine Homeless Shelter	239011	18	10	38
2008	ES	Milestone Foundation Inc.	Substance Abuse Shelter	232484	41	0	41
2008	ES	New Beginnings	New Beginnings ES	231602	12	0	12
2008	ES	New Hope for Women	Safe Homes	239013	23	0	23
2008	ES	Next Step	Machias Shelter	239029	12	2	14
2008	ES	Next Step	Safe Homes	239029	10	2	12
2008	ES	OHI	Rachel's House	230162	10	0	10
2008	ES	Partners for Peace	DV Shelter	230162	17	0	17
2008	ES	Pleasant Point Housing Authority	Kilun Kikin	239029	14	0	14
2008	ES	Preble Street	Florence House - ES	232484	10	10	20

2008	ES	Preble Street	Lighthouse Shelter	232484	16	0	16
2008	ES	Preble Street	Women's Shelter	232484	45	20	65
2008	ES	Rumford Group Homes, Inc.	Norway Family Center	239017	12	0	12
2008	ES	Rumford Group Homes, Inc.	South Paris Men's Shelter	239017	2	0	2
2008	ES	Rumford Group Homes, Inc.	Stafford Ave. Family Shelter	239017	5	0	5
2008	ES	Rural Community Action Ministries	Rural Community Action Ministries Homeless Shelter	239001	10	0	10
2008	ES	Safe Voices	Annie Pearl Shelter	230120	15	0	15
2008	ES	Shaw House	Youth Shelter	230162	16	0	16
2008	ES	St. Martin de Porres	St. Martin de Porres Residence	231602	13	0	13
2008	ES	Tedford Housing	Adult Shelter	239005	20	0	20
2008	ES	Tedford Housing	Family Shelter	239005	29	0	29
2008	ES	Through These Doors (formerly Family Crisis Services)	Domestic Violence Shelter	232484	14	0	14
2008	ES	Togus VA Medical Center	Loger Unit	239011	5	0	5
2008	ES	WomanCare	Safe Homes	239019	10	0	10
2008	ES	YANA	YANA Shelter	239031	10	0	10
2008	ES	York County Shelter Programs, Inc.	York County Adult Shelter- Alfred	239031	53	0	53
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**City of Portland, Maine
Health & Human Services Department
Kristen Dow, Director**

**Social Services Division
Aaron Geyer, Administrator**

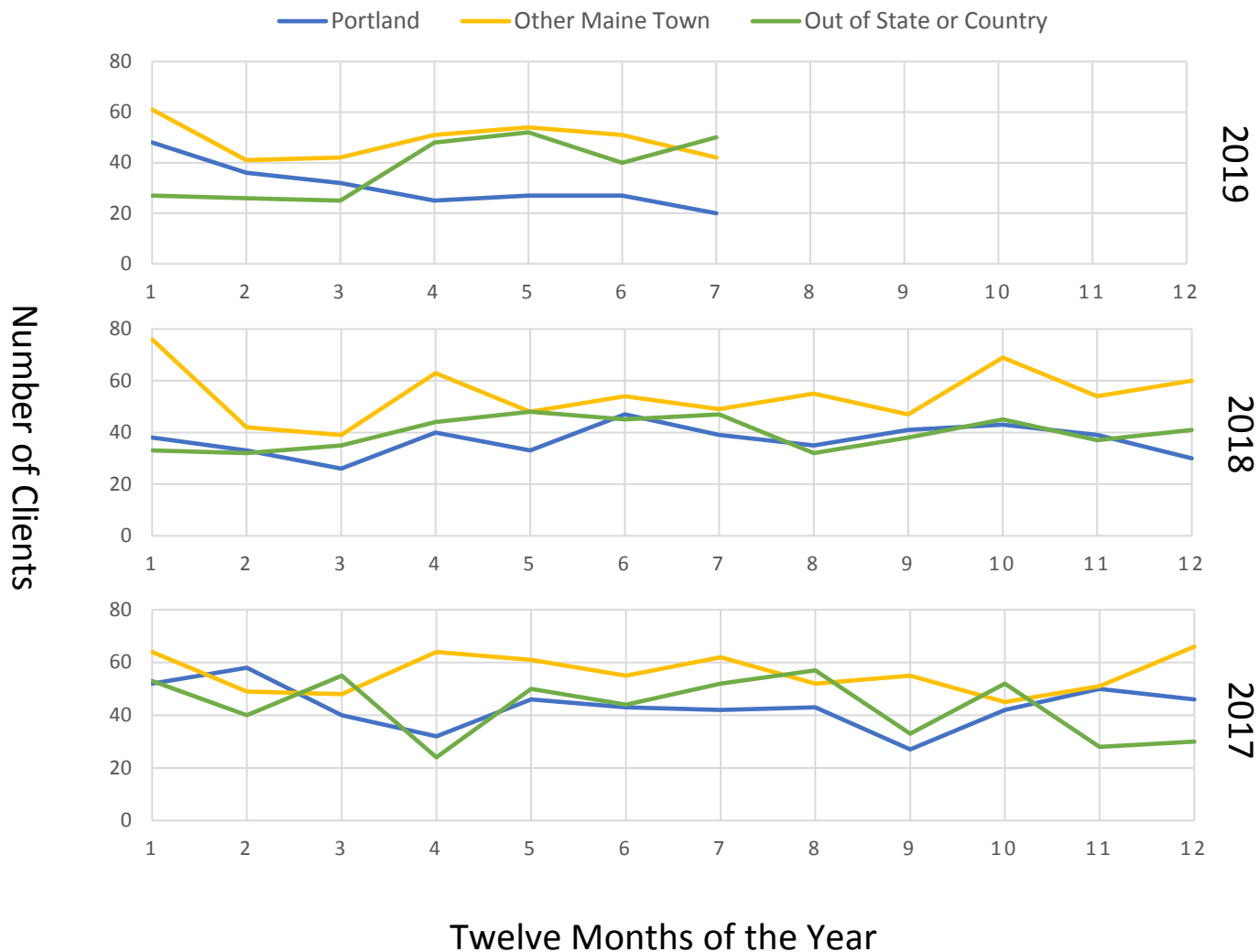
**Oxford Street Shelter
Sara Fleurant, Director**

MEMORANDUM

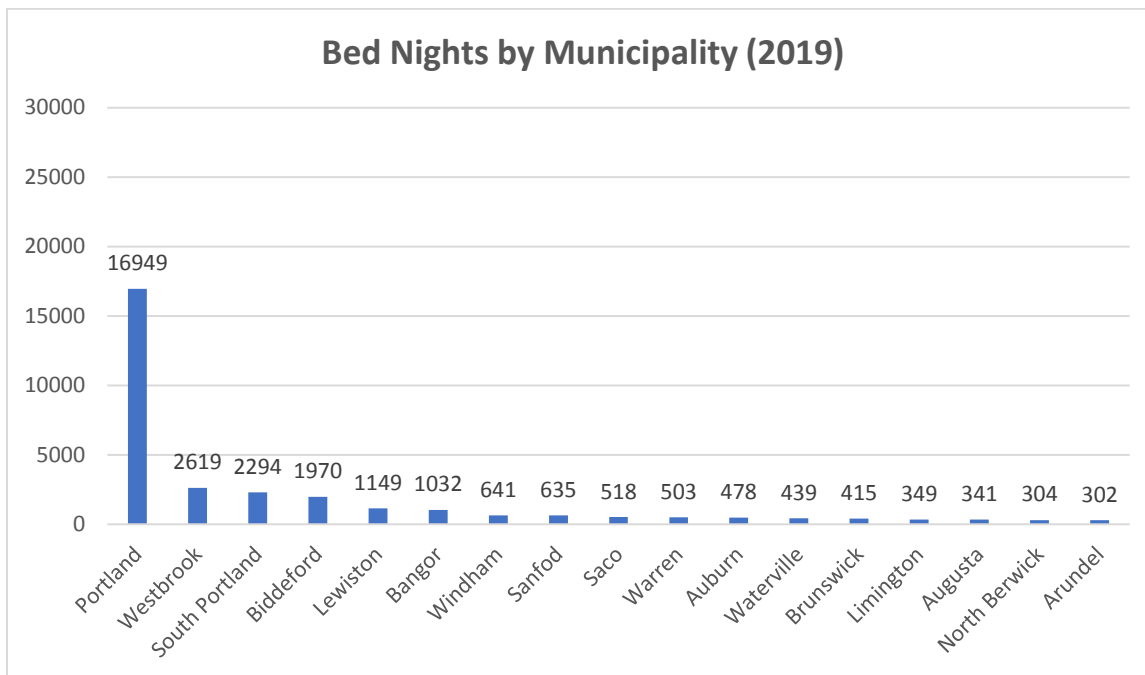
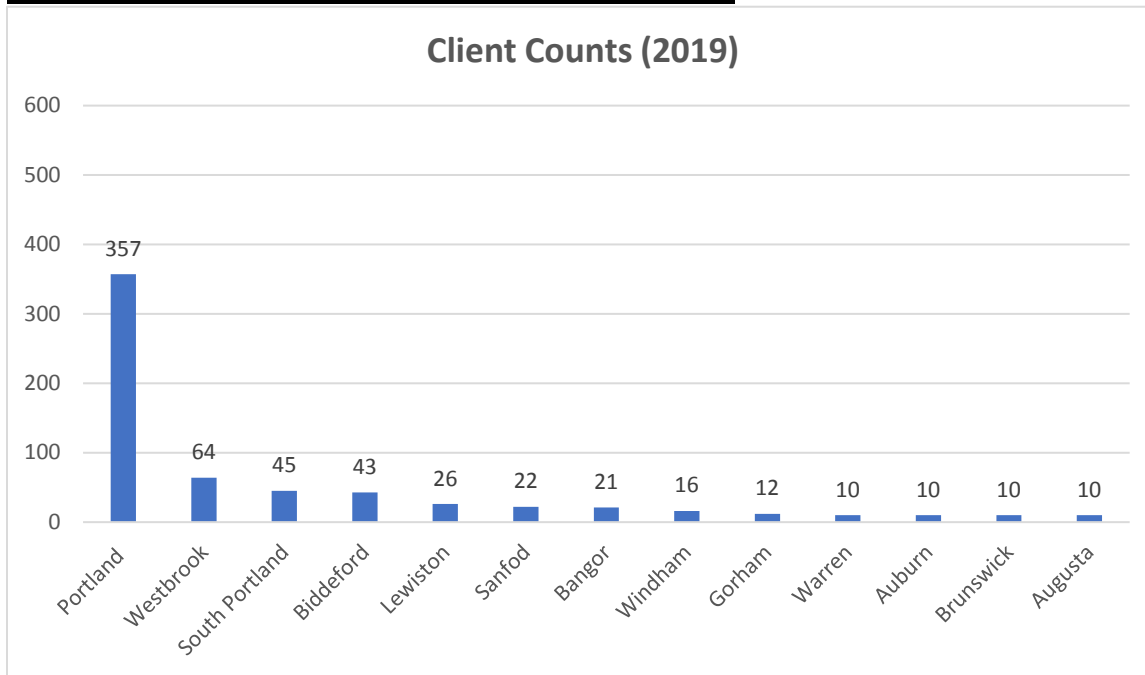
TO: Health & Human Services/Public Safety Committee Members
FROM: Sara Fleurant
DATE: September 10, 2019
RE: Staff Responses HHS & PS Committee Questions from July 30, 2019

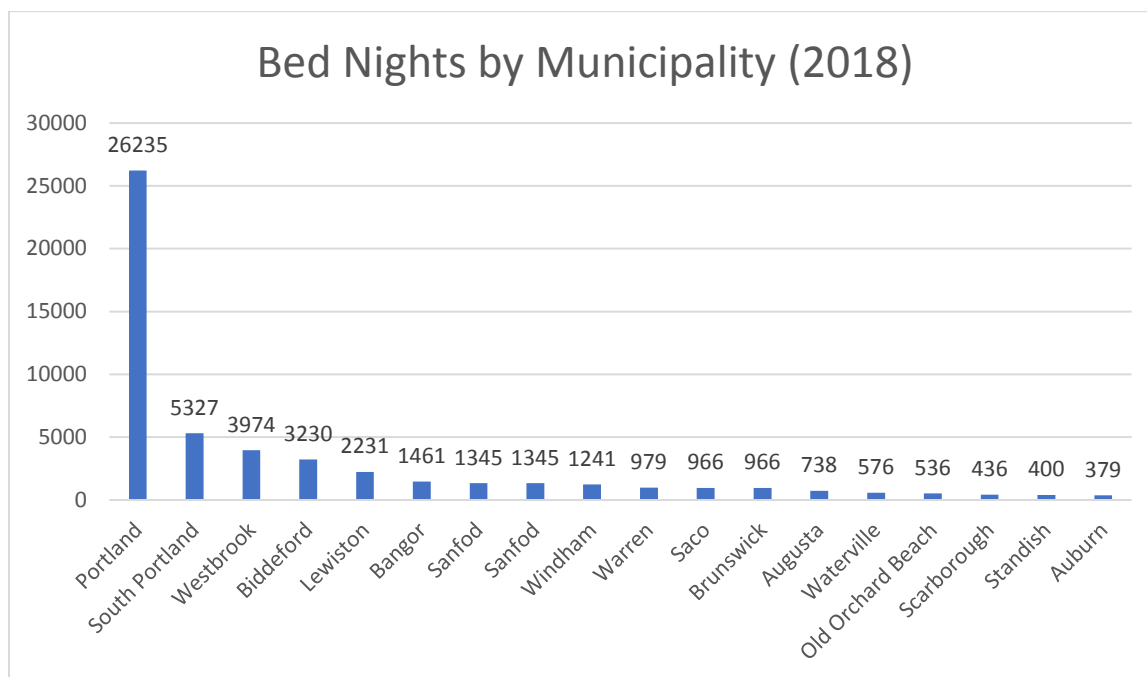
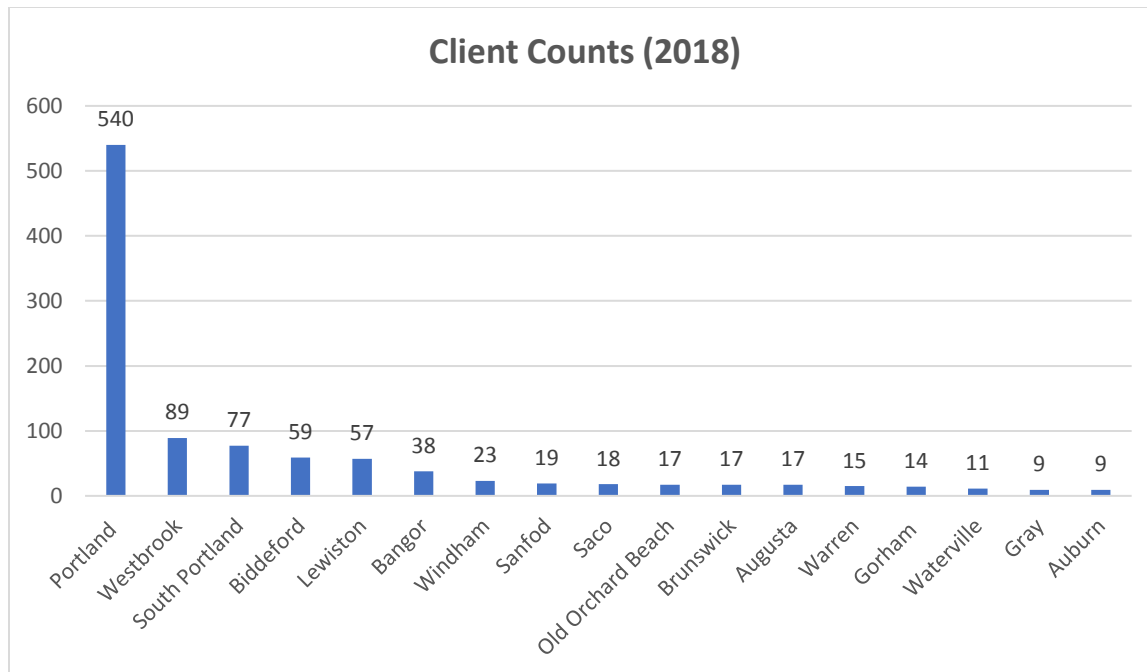
Yearly comparison of intake data by residency.

OSS INTAKE RESIDENCY: CLIENTS BY MONTH



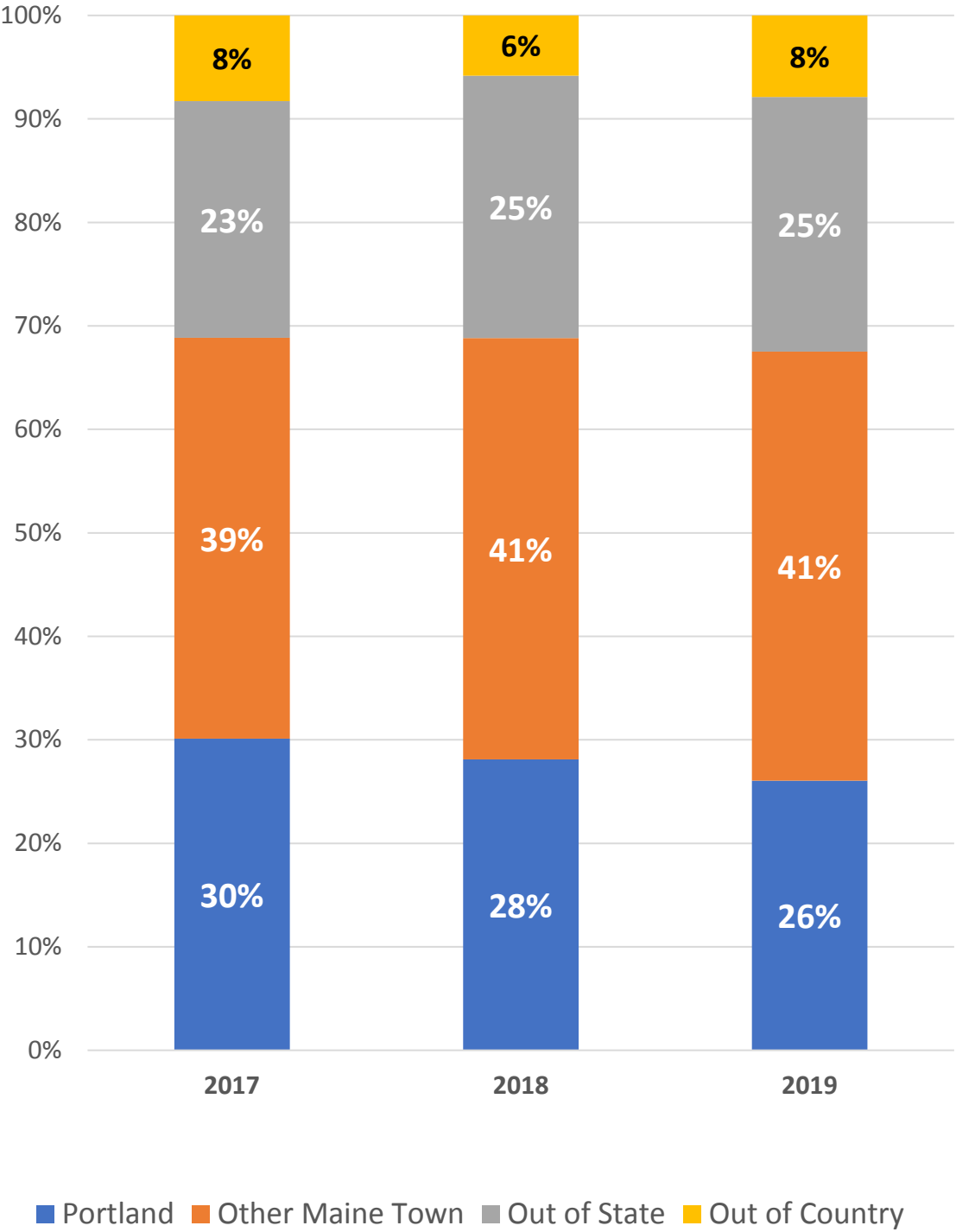
What are the Portland Client and Bed Night Counts?



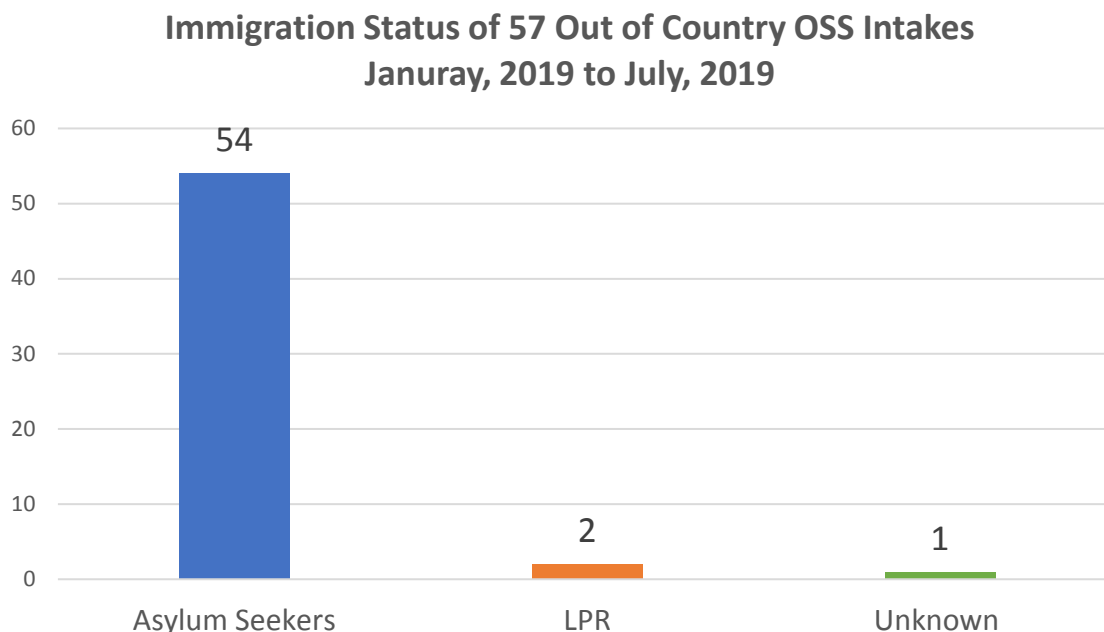


Intake Data: is the breakdown 33% between Portland, Other Maine Towns and Out of State?

OSS Intakes January through July: Percentage



How many intakes were Asylum seekers?



How do people get to those shelters?

- Many people travel to shelters independently.
- All clients in Maine shelters that receive HUD Emergency Solutions Grant or Continuum of Care funds are referred through the initial triage and diversion component of the Coordinated Entry System. Coordinated Entry is a HUD term describing a systemwide network of shelters operating in a geographic area that creates a path to more permanent solutions regardless where someone enters the shelter system or sporadically access shelter or multiple shelters. Initial triage and diversion referrals are made by 2-1-1 and by shelters themselves when clients present. Shelters can and do refer to their own shelter, but only after recording initial client information; If their shelter is not appropriate, clients are able to choose from the best options that may be available to them. When any referred client enters a shelter, they would not be burdened with re-answering the questions already asked of them.
 - Shelters call the organization they refer clients to for a 'warm hand-off.' Some assist travel by paying for taxis or bus tickets.

In April 2018 ESAC minutes mention of sober houses using the shelter as punishment for relapse? Councilor Ray also asked about Hospital referrals from around the country getting sent to OSS?

- Staff were not able to find evidence of discharges from either sober houses or hospitals across state lines to OSS during this time period.

What are the best practices on when shelters do intakes with new guests?

- "Centralized Intake Model... Hours of operation: Depends upon resources for staffing; evening and weekend hours improve client access" (Page 7).

U.S. Department of Housing and Urban Development. *Centralized Intake for Helping Homeless People: Overview, Community Profiles, and Resources*. By Tony Gardner Et Al. Available at: https://files.hudexchange.info/resources/documents/HPRP_CentralizedIntake.pdf. Accessed: 8/27/2019.

Hope House Shelter, Bangor, ME:

- On 8/21/19 I, Sara Fleurant, Shelter Director of Oxford Street spoke with Josh D'Alessio of Hope House Shelter through Penobscot Community Health Center regarding their Therapeutic Day Program. He explained the program in this way: "It's not so much a program as that if someone wants to stay in the shelter during day services, they must be sober. People may stay at the shelter during the day to access housing counselor services, meals, Rent Smart and we do have volunteer-based chores. We do not have TV on during the day." Regarding intakes Mr. D'Alessio stated their intakes are completed onsite with intake specialists and that diversion work is done with their diversion team prior to arrival to the shelter.

Crossroads, Portsmouth, NH:

- On Friday August 19th City of Portland Staff visited Crossroads Shelter in Portsmouth. We were able to ask them about their policies and procedures around catchment area, referrals and intake. Cross Roads House is an independently run 501(c)(3) non-profit agency governed by a board of directors. Two-thirds of their operating budget comes from private donations. The other third comes from local, state and federal grants.

Cross Roads House catchment area is comprised of counties within the state of New Hampshire including Rockingham County (where Cross Roads House is located) and Strafford County. However, as they receive State funding they are required to take individuals throughout the State of NH. Cross Roads House also has a small Catchment area which includes a portion of York County in Maine. They do receive some funding on an annual basis to take individuals from those municipalities.

Crossroads House serves individuals in emergency shelter, families and individuals in their transitional program. Due to the fact that family composition can change the number of individuals being served at any given time the number of adult individuals Crossroads is able to serve fluctuates. At the time of our visit Cross Roads House staff reported being able to accommodate around 50 adult individuals for emergency shelter. During cold weather emergencies staff have bunked beds in dormitories for overflow.

Cross Roads House utilizes the state of New Hampshire's Coordinated Entry System required by HUD (OSS utilizes Maine's version of this system) for referrals. This includes an individual reaching out to 211 for referral to the nearest available shelter with openings. They complete intakes on site.

They do not have a time of day when they are regularly completing intakes on site as they are not able to admit new individuals to shelter each day. They maintain a waitlist of referrals and reach out to individuals in need of emergency shelter based on their wait list.

Crossroads does not close during the day, they serve three meals a day and provide employment and housing/case management services including classes on budgeting and being a good tenant. They also have a medical program onsite. They do not operate as a drop in center.

Referrals from Crossroads to Portland

- Committee members had questions about referrals from Crossroads; City staff were able to compile the following data:
- In 2017 4 out of 4 people who reported Portsmouth NH as their last residence stated some affiliation with Crossroads.
- In 2018, 6 out of 6 people who reported Portsmouth NH as their last residence stated some affiliation with Crossroads.
- In 2019 2 out of 3 people who reported Portsmouth NH as their last residence state some affiliation with Crossroads with undetermined affiliation with Crossroads for the 3rd person.

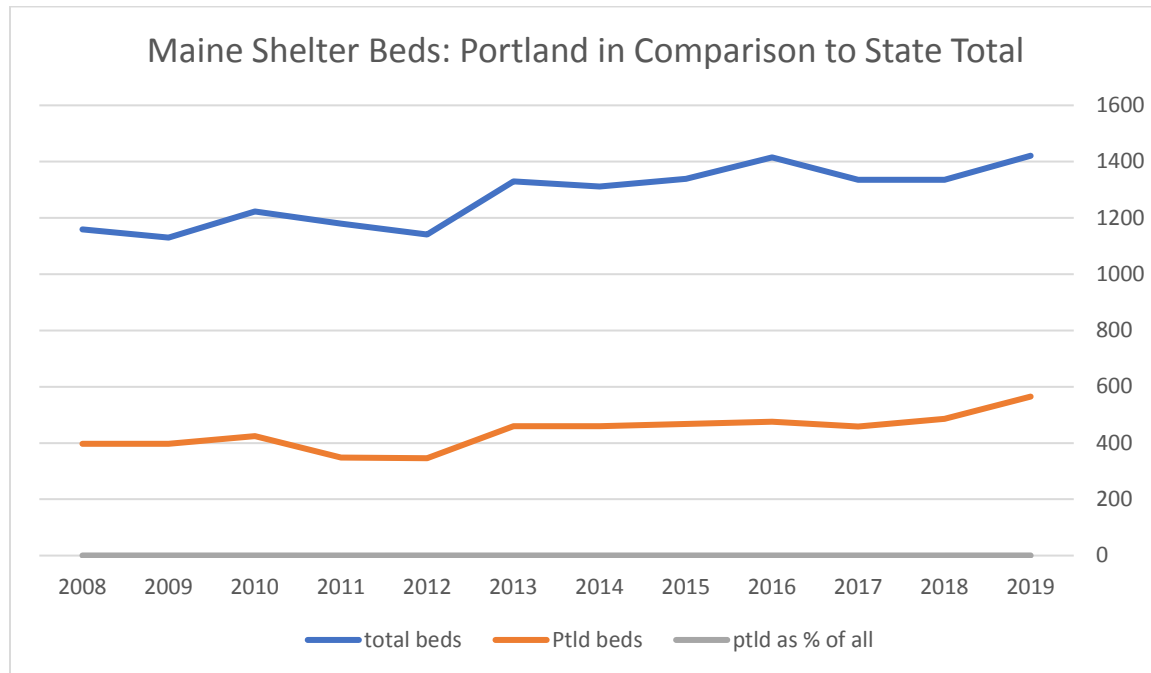
Best practices in regards to overflow if there is a cap and cost incurred with turning people away.

- The City of Baltimore recently put out an RFP for an Overflow Shelter that instructed Overflow beds best use as a utilize the designated number of overflow beds as a “safety net” to prevent shelter from refusing homeless persons during the non-winter shelter season (April 1 through October 14). During the winter shelter season (October 15 through March 31), the Provider(s) will be expected to increase shelter service capacity to include the designated number of over flow beds. <https://human-services.baltimorecity.gov/sites/default/files/EMERGENCY%20OVERFLOW%20SHELTER%20REQUEST%20FOR%20PROPOSAL%2020.pdf>
- The 2010 National Coalition for the Homeless report Winter Homeless Services: Bringing Our Neighbors In From the Cold, concluded:
 - The homeless population is at greatly increased risk for hypothermia and other cold related conditions. This risk is even higher from those who suffer from substance addictions, mental illness, or other physical illnesses. Even if they do not die from these conditions, their risk of death from future unrelated conditions is greatly increased. Homeless service providers and governments have the responsibility to protect their homeless citizens through state- and city-wide winter plans and increased shelter availability. An exemplary winter shelter would be open 24 hours each day between October 1 and April 30, regardless of temperature, as well as any other days during the year when the temperature falls below 40o F. It would also admit all homeless people, regardless of sobriety status or past bans, unless they are violent or causing an extreme disturbance.”
- While the best practices available do not ascribe specific costs outside of human ones, Financial costs and are considered the FY11 Las Vegas County CoC Performance Measures:
 - “Efficient and effective use of a pool of community resources”
 - “Cost of overflow is reduced compared to overflow cost in a non-centralized environment”
<https://cchealth.org/h3/coc/pdf/2014-0605-packet-2.pdf>
- The above sources indicate a balance between meeting the need for shelter and maximizing resources efficiently.

Who is above capacity and by how many?

Homeless Shelter Utilization Shelter Name	2018 # Beds	City	County	2018			Utilization Rate	
				Bed Nights	Unique Clients	Avg nights per Client	Available Bednights	% Utilization
BAHS - Emergency Shelter(19)	43	Bangor	Penobscot	13781	406	34	15652	88.05%
Bread of Life - Emergency Shelter(42)	26	Augusta	Kennebec	10237	145	71	9464	108.17%
Bread of Life - HCHV/EH VA Contract Beds(607)	12	Augusta	Kennebec	4471	71	63	4368	102.36%
City of Portland - Family Shelter(234)	151	Portland	Cumberland	54499	786	69	54964	99.15%
City of Portland - Oxford Street Night-by-Night (NBN)(1043)	50	Portland	Cumberland	7920	182	44	18200	43.52%
City of Portland - Oxford Street Shelter(232)	179	Portland	Cumberland	73919	1752	42	65156	113.45%
Emmaus Homeless Shelter(22)	25	Ellsworth	Hancock	5831	123	47	9100	64.08%
Home Inc - Dorr House Emergency Shelter(63)	7	Orland	Hancock	1736	27	64	2548	68.13%
Home Inc - Sister Marie House Emergency Shelter(768)	12	Orland	Hancock	2764	31	89	4368	63.28%
Home Inc - St Francis Inn(119)	11	Orland	Hancock	1817	24	76	4004	45.38%
HSA - Sister Mary O'Donnell Shelter(24)	49	Presque Isle	Aroostook	3037	97	31	17836	17.03%
Knox/Waldo Homeless Coalition - Hospitality House(838)	26	Rockland	Knox	6801	53	128	9464	71.86%
Mid-Maine Homeless Shelter - Emergency Shelter(25)	65	Waterville	Kennebec	14462	410	35	23660	61.12%
Milestone - Substance Abuse Shelter(421)	41	Portland	Cumberland	13742	511	27	14924	92.08%
New Beginnings Inc. - Emergency Shelter(110)	12	Lewiston	Androscoggin	1809	67	27	4368	41.41%
PCHC Hope House - Emergency Shelter(480)	76	Bangor	Penobscot	23728	608	39	27664	85.77%
Preble Street - Florence House ES(1023)	25	Portland	Cumberland	7807	165	47	9100	85.79%
Preble Street - Joe Kreisler Teen Shelter(58)	24	Portland	Cumberland	5243	148	35	8736	60.02%
RGH - Norway Family Center(201)	15	Norway	Oxford	4563	87	52	5460	83.57%
RGH - Rumford Family Center Monier(977)	14	Rumford	Oxford	4403	74	60	5096	86.40%
RGH - Rumford Family Center Shelter(473)	15	Rumford	Oxford	5091	66	77	5460	93.24%
Rural Community Action Ministry - Homeless Shelter(28)	10	Leeds	Androscoggin	2747	22	125	3640	75.47%
Shaw House - Emergency Youth Shelter(72)	16	Bangor	Penobscot	4670	96	49	5824	80.19%
Tedford - Adult Shelter(30)	16	Brunswick	Cumberland	5718	95	60	5824	98.18%
Tedford - Family Shelter(60)	29	Brunswick	Cumberland	6998	71	99	10556	66.29%
Western Maine Homeless Outreach - Emergency Shelter(889)	16	East Wilton	Franklin	4535	139	33	5824	77.87%
YCSPi - Family Emergency Shelter(990)	16	Sanford	York	5415	79	69	5824	92.98%
YCSPi - York County Adult Shelter(123)	37	Alfred	York	11412	243	47	13468	84.73%
FACT - Emergency Shelter(1076)	9			420	5	84	3276	12.82%
	1027	Non-Dv Totals (unduplicated):		309576	5590	59	373,828	82.81%

Region 1: (unduplicated)	187,258	3,346	56
Region 2: (unduplicated)	54,716	1,026	53
Region 3: (unduplicated)	57,364	1,235	46



Year	total beds	Ptld beds	ptld as % of all	
2019	1421	565	39.76%	
2018	1336	486	36.38%	
2017	1336	459	34.36%	
2016	1415	476	33.64%	MAPS/Step-Up removed. 12 Beds
2015	1339	468	34.95%	
2014	1312	460	35.06%	
2013	1330	460	34.59%	
2012	1141	346	30.32%	Milestone Detox removed. 6 beds Preble Womens Shelter removed. 65 Beds (45 reg, 20 overflow)
2011	1180	348	29.49%	
2010	1223	425	34.75%	
2009	1130	397	35.13%	
2008	1159	397	34.25%	

What other towns refer to specific places or only accept based on GA eligibility.

- Please see turn away policy below. Under the Homeless Rule, an individual cannot be turned away or denied shelter for an inability to pay.

Shelter's Turn Away Policies When Full; What do dry shelters do when intoxicated people present? (standard policy)

- MaineHousing surveyed shelters from across the state to create a list of policies and procedures describing what each does when they are at capacity and an individual or family presents for shelter. The information was collected anonymously to increase the candor and number of responses.

Shelter 1-

- Referred to other local shelters.
- During the winter time we are able to accommodate an overflow with five mats on the floor.
- We are starting an overnight Warming Center during the upcoming winter.

Shelter 2 -

- Clients will call, walk in or get dropped off looking for shelter
- Client should be informed if the shelter is full Immediately
- Then offered to complete the Questionnaire with them Explain the purpose of the questionnaire Explain the Call List Process
- Complete the Questionnaire and add them to the Shelter Call List Explain to the Client that they must call in daily to inform Staff that they are still in need of shelter If they do not have a phone- Refer them to the Library, the Main Office and to the Soup Kitchen.
- Then refer them and provide them with the list of the Maine State Housing Emergency Shelter Contact
- Also provide them with the Emergency Resource Packet (The packet lists resources that they can contact for assistance with housing, food, clothes, rent, Case management, child Care, etc.)

Shelter 3-

- When shelter is full and it is likely that space will become available within 72 hours, eligible prospective residents are sheltered in a motel until shelter beds open up.
- When shelter is full and it is unlikely that space will become available within 72 hours, and the individual/family is being sought/stalked by their batterer (i.e. is in danger of being found by an abuser intent on regaining control over the victim) a referral will be made to another domestic violence shelter with available space and needed transportation to the receiving shelter is arranged by shelter.
- When shelter is full and it is unlikely that space will become available within 72 hours, and the victim is not being sought/stalked, nor in any danger of being found by the abuser (i.e. homeless as a result of domestic violence, but not at imminent risk from the abuser), the individual/family may be referred to a homeless shelter and will be provided with information about how to access other program resources that may be needed (e.g. individual advocacy and/or group support or legal services.)

Shelter 4-

- Once the Family Shelter is at capacity, we open a Warming Center for those families presenting. We do not turn away homeless families who are presenting, but if a family is clearly a resident of another Maine community, we will provide warming center while working with the other municipality to work on either reconnecting them to their local General Assistance (GA) or we will bill that local GA.

Shelter 5-

- The Shelter has the capacity to provide emergency shelter services for ____ individuals; with gender ratios often fluctuating which can affect capacity. This number includes the Community Overflow shelter which we operate and staff nightly. Staff work hard to proactively mitigate situations when receiving calls for shelter services because we are in fact over our original capacity every single night. The City has a longstanding commitment to meet the community's needs for homelessness when financial, staffing and space resources are available. We do work proactively with other shelter providers in the city to refer guests to other available and appropriate resources whenever possible regardless of capacity.

Shelter 6-

- A self-referral is completed with all calls for shelter entry and put on a waiting list. When a bed or family room becomes available the director will call to see if a (person or family is still homeless and offer them a bed or room.

Shelter 7-

- Primary navigator assists with exploring openings at other family shelters. If no space is available at other family shelters, or if family declines services from other shelters, Primary navigator explores all other options including GA, natural supports, or other community supports such as Safe Families or individual shelters. If the family accesses services or supports that do not include navigation services, shelter will offer to work with them under ESHAP Services Only. Within three days, Primary navigator will attempt a follow-up phone call to ensure connections have been made.

Shelter 8-

- Shelters are staffed Monday - Friday 8 am through 10 pm, including weekend coverage. Additionally, shelter has overnight most nights and flexible staffing as needed. Residents may always remain in the facility, regardless of staff presence. If our facilities are full and if emergency (shelter is needed, we may provide temporary accommodations at local motels in the area. In agreement with all the domestic violence resources across Maine, we will make warm referrals whenever feasible to do so. When another dv shelter is not available, we work very closely with our regional (homeless shelter programs. In an innovative project, funded by Maine's STOP Violence Against Women Assistance Program provides a liaison advocate who works with residents and staff of homeless programs in Kennebec and Somerset counties. Many homeless participants have received advocacy services through this partnership.

Shelter 9-

- If shelters are at capacity, assistance is provided in accessing other shelters. Such assistance includes the provision of contact information for other shelters as well as contact information for General Assistance and other safety net options. A waiting list is not maintained. Individuals are encouraged to call check back regularly for the availability of a bed.

Shelter 10-

- Since we are the only emergency homeless shelter in our County for the general public, we attempt to shelter as many individuals and families as we can who contact us for help. Unfortunately, for safety reasons, we cannot provide shelter to everyone who contacts us. Whether the Shelter is full, or we are unable to admit an individual or family, our policy is the same: We offer to provide an "Unable to Shelter" letter which can be taken to their local municipality General Assistance office to obtain financial assistance. We also provide a list of other resources both inside and outside the community, including 211.

Shelter 11-

- We have 3 emergency shelters and rarely are they all full. If one is full then we would refer the request to the next closest DV shelter.

Shelter 12-

- Sadly, we are almost always full to capacity. We attempt to refer to other shelters with a warm hand off and transportation if/when possible. We attempt to work immediately with client- exploring together any existing natural positive supports that may suffice in the immediate/short term while we are working on housing options and case management. We do everything possible to accommodate life threatening situations/weather related/abuse risk/DV active cases with hotel rooms when possible. Regardless of shelter capacity, we accommodate clients with an initial face to face meeting. During that meeting we begin official intake paperwork and focus on the start of earning trust and building relationship. We attempt to immediately begin housing applications, provide for immediate basic human needs such as clothing, food, blankets, tents, transportation, laundry, showers, rides to interviews or important appointments for health/wellbeing and child related services. Our shelter operates 24/7 for residents is staffed 24/7. Our intake operations are available by appointment and/or walk in.

Shelter 13-

- We attempt to assist the potential guest with locating an alternative placement at other shelters, refer potential guest to General Assistance. Advise potential guest to continue to call the shelter in the event a bed opens.

Shelter 14-

- It is the policy of the shelter to not turn away those seeking shelter, in the case of a person that is not qualified for our services, staff will refer clients to an appropriate shelter.
- If the Emergency Shelter reaches capacity, staff will work closely with another Shelter to ensure all clients can secure safe shelter.

Shelter 15-

- When the shelter is full, staff provides the referral agent or youth with names and phone numbers of alternative resources for temporary shelter. We do not keep a waiting list. The person is encouraged to contact us on a regular basis to access our services in the future.

Shelter 16-

- When we are full, we assist survivors of domestic violence to find another safe place to go, or to remain safe where they are-for example, by helping them obtain a protection order. If they cannot be safe in their own home, with the survivor's permission we reach out to the other domestic violence projects throughout the state (and on rare occasions in other states) to see if there is capacity in another DV shelter. If not, we can help the individual contact general-purpose shelters statewide. Sometimes we are able to provide a night or two in a motel until a bed opens up, but this is dependent on whether or not we have private donations to pay the stay. We also are sometimes able to help with transportation, but again, this depends on the availability of financial resources and/or staff capacity.

Shelter 17-

- When our shelter is at capacity, we notify survivors/victims that we have no available bedrooms in shelter. Advocates continue to work with the survivor/victim, assisting with safety planning and offering information on other community resources including but not limited to other domestic violence resource centers, area shelters, safe-homes, motels and hotels.

Shelter 18-

- Unmet shelter needs are prioritized and handled at a supervisor/manager level of command. When capacity has been reached, persons seeking shelter meet with a supervisor manager to coordinate care. Often matters can be resolved telephonically by connecting shelter seekers with other shelters, friends, and family. When all options have been exhausted, instructions on how to navigate the night safely and warmly are provided and if warranted, the city police are notified of a person's unmet needs so safety checks can be made and police can be on the lookout for the person's wellbeing. If necessary, jackets, mittens, hats, food, water, etc., are offered or coordinated.

Shelter 19-

- The Shelter operates 8:00pm to 8:00am, 365 days a year. Minors are given priority. If the Shelter reaches capacity for the night, the shelter staff refer any additional youth, 18 or older, to the another Shelter Staff will call other shelter to inform them that a client will be coming because the our Shelter reached capacity. Whenever possible, staff accompany youth to the referred shelter. Staff always inform the 24th client upon signing in that they may be asked to leave if a minor presents in the night. Our Shelter tracks how many youth are turned away on a nightly review, and this data is reported monthly to the Emergency Shelter Assessment Committee (ESAC).

Shelter 20-

- Unanswered

Shelter 21-

- When the shelter is full, staff assists homeless people with referrals to other emergency shelters in the area and will assist with making connections. Potential guests might also be offered assistance with accessing food and clothing, depending on other needs.
- Turn away Policy: Our shelters are open 24 hours a day, 365 days a year and guests do not need to leave during the day. We do not operate a formal waitlist and upon initial inquiry, data is entered into the agency's electronic record system. If we are at capacity, or someone does not meet out eligibility requirements, staff will make referrals to other sources of support (shelters, financial assistance programs, General Assistance, faith-based organizations). People needing additional support are invited to call back to check on availability.

Shelter 22-

- When our shelter is at capacity, staff informs the caller/victim of this and continues to provide advocacy to the caller and explore alternative shelter housing possibilities, referrals, and/or resources. Sometimes it is the best or safest option for a victim fleeing domestic violence to stay in their home with an active protection order, or to go to a friend's or families home, or travel to another state. Support, safety planning, advocacy, referrals, and connection to legal services are offered throughout the call. We can also assist victims with transportation to other safe shelter or housing options as well as motels when shelter is at capacity. Additionally , our shelter offers community case management and crisis advocates who often work with these callers immediately connecting them to community resources and providing them with clothing, food pantry items, furniture, transportation for court related needs, and other crucial supports such as civil and legal advocacy. Our shelter does not maintain a wait list. Rather, when our shelter is at capacity, callers requesting shelter are offered other shelter resources and safety planning and the opportunity to call back at another time if they are still in need of shelter.

Shelter 23-

- When the shelter has reached capacity, youth aged 18 or older are referred to local adult shelter. Shelter staff contacts the other shelters to determine availability and assist in providing transportation, including outreach staff members who will transport youth and will remain connected to youth providing on-going support in accessing safe housing options. When a youth is under age 18 and all other options have been exhausted, since our shelter is the only homeless youth shelter serving minors across, the surrounding counties, we will identify an older youth to transition to one of the local shelters in order to free up a bed for the minor. We call the shelter, explains the situation, and provides support and transportation for the youth.

Shelter 24-

- We are open to guests from 3:30 PM to 8:00 AM Monday - Friday and 24 hours, Saturday and Sunday and holidays. The Shelter coordinates its hours with the local soup kitchen, Hunger Prevention and drop in center, and will extend its hours during holidays or other days those facilities are closed due to severe weather. Navigation Services are provided Monday to Friday, from 9 am to 5 pm. When the shelter reaches its 16 bed capacity those seeking shelter are provided referrals and information on other shelters. Callers and walk-ins are encouraged to try back on a daily basis since beds can turnover with short notice. Shelter personnel work closely with local emergency services including the local police departments, General Assistance, hospitals and mental health crisis providers to ensure that, particularly during extreme weather, those on foot seeking shelter are provided with some means of getting out of the elements.

Shelter 25-

- When the shelter reaches capacity, we refer victims/survivors of domestic violence seeking shelter to other domestic violence shelters and/or general population shelters depending on safety concerns. Additionally, we work with individuals in an attempt to mitigate their homelessness by assisting with other resources and services such as safety planning, protection from abuse orders and/or financial assistance to relocate to stay with safe friends and/or family.

Shelter 26-

- keeps a waiting list that is regularly reviewed and updated. We will also add the individual or family into coordinated entry for referral.

Shelter 27-

- We work diligently to house every individual and triage to work through most needy. In times of severe weather we will take people in and assess within 24 hours where we can place someone. If a person meets the criteria for MH or SA treatment we will work on placement in those services. We will work with landlords if someone calls with a 7 day eviction and explain tenant rights, Should someone be on the street we meet with them and work to shelter either at our shelter or another in nearby shelters by calling and working with that agency. We assist the person in calling family to see if they can stay with them until a bed opens. Emergency Shelter Supervisor consults with Clinical Director.

MEMORANDUM

TO: Health & Human Services Committee

FROM: Jennifer L. Thompson, Associate Corporation Counsel

DATE: June 25, 2019

Re: Shelter Policies and Residency requirements

I understand that the Committee will be taking up questions relating to operation of the City's homeless services center. Included in the questions being considered by the Committee is the extent to which access to the shelter can or should be limited to residents of Portland. This memo will briefly address that question and highlight some issues of which the committee should be aware. Due to the press of time, a full treatment of this question has not been possible but I will be happy to talk further with the committee and full Council in the coming weeks and months if that would be helpful.

I. Durational Residency Requirement

With respect to limiting access to the shelter to those who can establish residence in Portland, there are a couple of issues of which the Committee should be aware.

A. General Assistance

First, under the State's General Assistance statute, the City is *required* to provide emergency general assistance benefits, including emergency shelter, to eligible individuals without regard to residency. Historically, the City has met its obligation to provide emergency shelter by providing GA applicants with beds in the City's homeless shelters. The City is then entitled to reimbursement for a portion of that cost. If access to the City's shelters becomes restricted to Portland residents only, the City will need to find another way to provide shelter to non-residents – likely in area hotels. Municipalities are expressly prohibited from conditioning general assistance benefits on durational residency requirements.

B. Restriction on "Right to Intrastate Travel"

Additionally, although there are other municipalities around the country that have imposed some level of residency restrictions for their homeless shelters (e.g. Washington, D.C.^[1], Laguna Beach, California^[2], and Boston, Massachusetts), the Committee should be aware that durational residency restrictions have been the subject of legal challenge. Those challenges have most often been grounded on the Supreme Court's opinion in *Shapiro v. Thompson*, 394 U.S. 618 (1969) in which the Court struck down a one-year residency requirement for welfare payments. The Court's decision was based on its recognition of a constitutional "right to freedom of movement."

Since 1969, the Court's decision in *Shapiro* has undergone scrutiny and weakening somewhat such that is now unclear whether such a right, particularly a right to intra-state movement, exists or would prohibit residency requirements in connection with providing public benefits. The few cases in which a court has considered whether residency restrictions in homeless shelters are unlawful have either been in the negative or have neglected to reach the question. It is perhaps for this reason that residency restrictions are in place in some other municipalities around the country. For example, the District of Columbia and Laguna Beach, California both give priority in

shelter services to those who can demonstrate homelessness *and* residency. Those who cannot establish residency participate in a lottery.

Notwithstanding that there is precedent in other communities for residency restrictions, the Committee should be aware of the issue and the potential for legal challenge on that basis if it chooses to adopt a restriction based on residency. If it does pursue that option, it is recommended that it model its policies after other, established policies in other jurisdictions that are operating publicly run shelters (as opposed to privately run shelters).