



City of Portland Broadband Planning Committee

June 28, 2021 at 8:00 am

1. Zoom Meeting Information
 - a. Please click the link below to join the webinar:
<https://us02web.zoom.us/j/81062322849?pwd=U2NRTIBVYmo1Qkk5SURLZ0hHeGFWZz09>
Passcode: 848423
Or One tap mobile :
US: +13017158592,,81062322849#,,, *848423# or
+13126266799,,81062322849#,,, *848423#
Or Telephone:
Dial(for higher quality, dial a number based on your current location):
US: +1 301 715 8592 or +1 312 626 6799 or +1 929 205 6099 or +1 253 215 8782 or +1
346 248 7799 or +1 669 900 6833
Webinar ID: 810 6232 2849
Passcode: 848423
International numbers available: <https://us02web.zoom.us/j/81062322849?pwd=U2NRTIBVYmo1Qkk5SURLZ0hHeGFWZz09>
2. Meeting with Regional ISPs (40 minutes)
 - a. Meeting with GWI (Kerem Durag, President & COO; Fletcher Kittredge, CEO) (20 minutes)
 - b. Meeting with Axiom (Mark Ouellette, CEO) (20 minutes)
3. Survey Update (5 minutes)
 - a. Copy of print survey (mailed June 21, 2021)
4. Other Business (10 minutes)
5. Adjournment



CITY OF PORTLAND
Executive Department
Jon P. Jennings, City Manager

June 17, 2021

Dear Resident:

The City of Portland's Broadband Planning Committee is evaluating internet access on Cliff, Cushing, Great Diamond, Little Diamond, and Peaks islands.

Your input is essential to future planning efforts and funding opportunities. Please complete our survey online at www.portlandmaine.gov/broadband or by filling it out on the opposite side of this letter and returning it in the prepaid envelope, enclosed.

Questions? Concerns? Please email citymanager@portlandmaine.gov

Sincerely,

A handwritten signature in blue ink, appearing to read "Dena Libner".

Dena Libner
Chief of Staff



CITY OF PORTLAND
2021 Island Internet Survey

To receive survey results, please share your email address: _____

1. On which island do you own/rent property?	☐ Cliff ☐ GDI (public side) ☐ Cushing ☐ LDI ☐ GDI (Diamond Cove) ☐ Peaks																				
2. Is this property...	☐ Your primary home ☐ Your vacation home ☐ Commercial/Business ☐ A rental property																				
3. Who is your current internet provider?	☐ None ☐ Spectrum ☐ Redzone ☐ Other ☐ Consolidated																				
4. How many members of your household use the internet regularly?	_____																				
5. How do members of your household currently use the internet? Check all that apply.	☐ Medical appointments ☐ Leisure, entertainment ☐ Remote work ☐ Homework (outside school hours) ☐ Remote school ☐ Other																				
6. What is the monthly cost of your internet service ONLY?	☐ Under \$40 ☐ \$60-\$70 ☐ \$40-\$50 ☐ Over \$70 ☐ \$50-\$60																				
7. What is your current DOWNLOAD speed? (Test it at www.speedtest.net)	☐ < 12 Mbps ☐ 12-25 Mbps ☐ 25+ Mbps																				
8. What is your current UPLOAD speed? (Test it at www.speedtest.net)	☐ < 3 Mbps ☐ 3-9 Mbps ☐ 10+ Mbps																				
9. On a scale of 1 to 5, how satisfied are you with your internet provider's... Customer service? Download/upload speed? Cost?	<table> <tr> <th colspan="3">Not at all</th> <th colspan="2">Extremely</th> </tr> <tr> <td>☐ 1</td> <td>☐ 2</td> <td>☐ 3</td> <td>☐ 4</td> <td>☐ 5</td> </tr> <tr> <td>☐ 1</td> <td>☐ 2</td> <td>☐ 3</td> <td>☐ 4</td> <td>☐ 5</td> </tr> <tr> <td>☐ 1</td> <td>☐ 2</td> <td>☐ 3</td> <td>☐ 4</td> <td>☐ 5</td> </tr> </table>	Not at all			Extremely		☐ 1	☐ 2	☐ 3	☐ 4	☐ 5	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5	☐ 1	☐ 2	☐ 3	☐ 4	☐ 5
Not at all			Extremely																		
☐ 1	☐ 2	☐ 3	☐ 4	☐ 5																	
☐ 1	☐ 2	☐ 3	☐ 4	☐ 5																	
☐ 1	☐ 2	☐ 3	☐ 4	☐ 5																	
10. How much more would you pay for improved service, per month?	☐ \$0 ☐ \$20-\$30 ☐ < \$10 ☐ Over \$30 ☐ \$10-\$20																				