



City of Portland Charter Commission Agenda

Charter Commission Departments Committee Meeting January 31, 2022 at 6:00 PM

1. Call to Order

- a. This meeting will take place remotely using Zoom.

This meeting will be held remotely pursuant to the Remote Meeting Policy adopted by the Nominating Committee and as authorized under 1 M.R.S. 403-B because of the existence of an emergency or urgent issue that requires the committee to meet by remote methods. Allow your computer to install the free Zoom app to get the best meeting experience. If you are not able to attend live, a recording will be available following the meeting.

For public comment, you will need to use the "raise your hand" feature. To raise your hand via the telephone, please hit *9. You will be unmuted by the host when it is time for public comment.

You are invited to a Zoom webinar.

When: Jan 31, 2022 06:00 PM Eastern Time (US and Canada)

Topic: Charter Commission Departments Committee

Please click the link below to join the webinar:

<https://us06web.zoom.us/j/85364591724?pwd=N0hwbDNkQnI2bGtiZ0FSUURGStGxdz09>

Passcode: 836186

Or One tap mobile :

US: +13017158592,,85364591724#,,, *836186# or
+13126266799,,85364591724#,,, *836186#

Or Telephone:

Dial(for higher quality, dial a number based on your current location):

US: +1 301 715 8592 or +1 312 626 6799 or +1 646 558 8656 or +1 253 215
8782 or +1 346 248 7799 or +1 720 707 2699

Webinar ID: 853 6459 1724

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International numbers available: <https://us06web.zoom.us/j/85364591724?pwd=N0hwbDNkQnI2bGtiZ0FSUURGStGxdz09>

2. Review and Approval of Minutes from prior meeting

- a. Approval of the Draft December 20, 2021 meeting minutes and the January 3, 2022 meeting minutes
3. Monique Y. Glaude', Director of Community Engagement & Ombudsman, City of Topeka, KS - 6:00 PM - 6:30 PM
4. Jennifer Prado, Director, Mayor's Office of Constituent Services, City of Wilmington, DE - 6:30 PM - 7:00 PM
5. Jessica Grondin, Director of Communications & Digital Services, City of Portland - 7:00 PM - 7:30 PM
6. Quick Break
7. Discussion of Constituent Services/Ombudsman model
 - a. Discussion to reconcile three conceptual proposals with the Governance Committee
 1. Chief of Staff
 2. Public Advocate
 3. Consituent Services
8. New Business
9. Adjourn